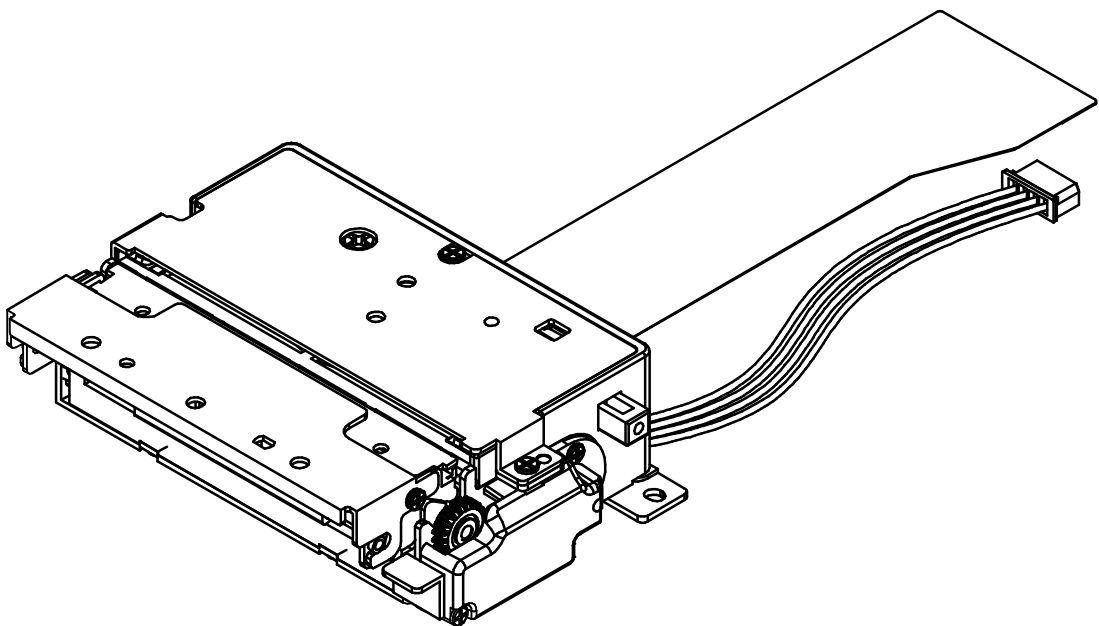


**BIXOLON®**

**User's Manual**  
**SMP6210**

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**Thermal Printer Mechanism**  
**Rev. 1.01**



<http://www.bixolon.com>



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## ■ Precautions

Please read carefully and fully understand this user's manual when you design printers or terminals using the printer mechanism (SMP 6210).

BIXOLON is not responsible for any damage or loss occurred due to your company's configuration parts or usage not included in this user's manual or improper handling of the printer mechanism.

The printer mechanism is designed and manufactured for the purpose of installation to general purpose electronic equipment. Contact sales department of BIXOLON if it is to be used for products with higher responsibilities involved with injury to body or life and property loss as additional design or performance verification will be necessary.

The sample circuits included in this document were not verified for intellectual properties. You must check the intellectual properties related to these circuits sufficiently before using them.

BIXOLON makes continuous improvements for better functions and quality of the product. The specifications of the product and contents of this manual are subject to change without prior notice due to this reason.

Check the latest user's manual when you purchase the printer mechanism.

**※ Safety Precautions**

Take care with the following items when designing products such as terminals using the printer mechanism, and include precautions required for user's manual so that users of the products such as terminals can use the products safely.

**a) Precautions when cutting thermal paper**

Before cutting thermal paper, check whether thermal paper supply is in stop state.

Paper powder can be generated due to the operation of automatic cutter. As the paper powder could cause problems with electric circuits, design the system so that paper powder does not pile up over the control device or power supply device.

**b) Precautions with cutter blade**

Thermal paper can be easily installed by isolating the platen roller block from the printer main body with this printer mechanism. The fixed cutter blade will be exposed if the platen roller block is open. In order to prevent injury to users by touching the blade while cutter is in operation or replacing the thermal paper, design the structure with a cover on outer case or attach a warning label to warn the users for safe operation.

**c) Precautions with portable blade drive**

Set the control so the motor does not operate when platen roller block is open. And design the paper exit so that users are not injured by touching the cutter while the cutter is in operation.

**d) Precautions for preventing overheating of thermal head**

When the thermal device of thermal head remains activated continuously due to a malfunction, the overheating of the thermal head may cause a fire. Design the system so that the thermal head does not malfunction even under abnormal conditions.

**e) Precautions of temperature rise of thermal head**

The temperature of the thermal head and peripheral devices is very high during printing. Design the system so that users do not get a burn injury by touching the thermal head. Attach a warning label so that users use the product safely.

When cleaning the thermal head, recommend cleaning work after the thermal head has cooled down. Leave enough space between the thermal head and outer case when designing the outer case for faster cooling of the thermal head.

f) Precaution about temperature rise of the motor

The temperature of step motor and the peripheral device is very high during or right after printing. Design the outer case so that users do not get a burn injury by touching the motor. Attach a warning label so that users can use the product safely. Leave enough space between the motor and outer case when designing the outer case for cooling the motor.

g) Precautions on sharp edges of the printer mechanism

The printer mechanism has many sharp corners and rough surface on the metal parts. Design the outer case so that users do not get injured by touching the sharp edges, and attach a label for the safety of users.

h) Precautions when driving the motor

Hair can be rolled into the platen roller and gears when they are closed.

Design the control so that the printer driver motor does not operate when the outer case and platen roller block are open. Also, design the outer case so that external objects do not contact the platen roller and gears, so preventing objects from jamming. Attach a warning label so that users can use the device safely.



## ※ Design Precautions

Take precautions with the following items when designing products such as terminals using the printer mechanism.

- a) The sequence of applying power is as follows.
  - Startup: Apply Vdd and then apply Vp
  - Shutdown: Cut off Vp and cut off Vdd
- b) Surge voltage between Vp and GND must be lower than 10 V.
- c) Connect 0.1 uF capacitor between Vdd and GND near to the connector to prevent noise.
- d) Connect the smallest possible wire resistance (less than 50mΩ) between the power supply device (Vp and GND) and the printer mechanism (terminal connection). Keep the distance from the signal wire to reduce electrical interference.
- e) Cut Vp voltage when not printing to protect the thermal head from electrolytic corrosion. Design the product so that the GND signal of the thermal head and frame ground of the mechanism maintain the same electric potential.
- f) Use C-MOS IC for *CLK*, *LAT*, *SI*, *STB* signals of the thermal head.
- g) Do not use *STB* terminal while turning on or off the power or when the printer is not printing.
- h) Always monitor the platen roller block detection switch and the output of the paper detection sensor. Never activate the thermal head when platen roller block is open and there is no paper. Activating the thermal head incorrectly will reduce the life of thermal head and platen roller or damage them.
- i) Always monitor the platen roller block detection switch and the output of the paper detection sensor. If the platen roller is open without thermal paper, never try to activate the cutter driver motor. Activating the cutter driver motor incorrectly will reduce the life of the cutter.
- j) Temporary pause time between thermal head activation for the same thermal device must be longer than 0.1 msec. Precautions must be taken when using 1-split printing or period of thermal activation time becomes longer. The thermal head might be damaged if it is activated for a long time without pause.
- k) Applying excessive energy to the thermal head may overheat or damage the device.
- l) Noise and vibration during printing may differ depending on the pulse speed of the motor. Check performance by actually using the device.
- m) Paper feeding force may decrease depending on the pulse speed of the motor. Check performance by actually using the device.

- n) In order to prevent degradation of printing quality due to reverse rotation of the paper drive system, install/remove the platen roller block or feed the thermal paper by more than 20 steps during initialization after cutting using the cutter.
- o) If the printer mechanical device is not used for a long time after cutting the thermal paper, the paper may jam. In order to prevent this situation, feed the paper up or print by more than 2 mm after cutting.
- p) Do not feed the thermal paper backwards. If the thermal paper falls off from the thermal head or platen roller, the printer mechanical device may not be able to feed paper anymore or it may be jammed.
- q) Do not move partially cut paper forwards or backwards. The paper feeding system may be damaged.
- r) Continuous printing may cause problems to the printer mechanism because of accumulated heat in the step motor. Therefore, when there is a need to print for longer than few minutes, stop the printing in the middle and restart printing after the step has sufficiently cooled down. Check performance by actually using the device.
- s) Door pivot system in the outer case that holds platen roller block must be installed by pressing the center of platen roller block. If only one end of the platen roller block is pressed and installed, it might cause a problem such as printing defects, paper jam, cut failure, or damage to the cutter blade. Check performance by actually using the device. Mark the instruction to install platen roller block by pressing the center.
- t) If the main body with the moving cutter blade and platen roller block with the fixed cutter blade are not positioned correctly, it might cause printing defects, paper jam, or cutting failure. Therefore special care must be taken to position the outer case correctly when installing it.
- u) Provide sufficient space so that the lever can be removed easily with the fingers when designing the outer case.
- v) Chattering might occur at the mechanical operating contact in auto cutter switch. Therefore, you must configure hardware chattering protection circuit or apply software chattering compensation program. (Max 10 ms)
- w) Printing quality cannot be guaranteed if thermal paper other than specified paper is used, and it may reduce the life of the thermal head.
- x) The detection range of the paper detection sensor changes depending on the input and output resistance value. Refer to the paper sensor detection sample external circuits in 7-1-3. Check performance by actually using the device.

## ※ Handling Precautions

Incorrect handling of the printer mechanism will reduce the efficiency and damage the system. Precaution must be taken with the following.

- \* When paper other than specified thermal paper is used.
  - Printing quality may drop due to low thermal sensitivity.
  - The thermal head will be worn out quickly due to rough surface of the thermal paper.
  - Printer might be jammed as the thermal layer of the thermal paper might stick to the thermal head, which may generate noise as well.
  - Maintainability of the thermal paper is lower so that color of the printed matter changes.
  - Electrolytic corrosion may occur due to poor quality paper.
  - Cutter may malfunction due to uneven thickness of thermal paper. (Uneven mechanical strength and paper density.)

- a) When the printer mechanism is left unused for long time  
Printing quality may drop due to the deformation of platen roller block. In this case, feed the thermal paper for a short period to correct the deformation of the roller. Paper feeding may become difficult when the thermal head touches with the roller without paper for long time. If this occurs, take out the platen roller and install the paper again before using it.
- b) Do not clean the coating of the cutter (moving cutter blade and fixed cutter blade) with oil. The performance of the cutter may drop.
  - \* Do not disassemble the platen roller block during printing or cutting. It might cause damage to the mechanical devices of the printer.
- c) The reduction gear may obstruct the installation the platen roller block. In this case, separate the platen roller and install it again.
- d) Never pull out the thermal paper while installing platen roller block. It might damage the mechanical device of the printer.
- e) Do not apply force to the platen roller block during printing or cutting. It might degrade the printing quality and paper cutting may not work.
- f) Wear antistatic clothes while handling the printer mechanism, and touch the metal pieces before starting work to discharge the static electricity built up on the body in order to prevent damage to the thermal head by static electricity. Take extreme care with the thermal device and connection terminal of the thermal head.
- g) Do not scratch or tap the thermal head with a sharp or heavy object. It might damage the thermal head.

- h) When printing at high speed in an environment of low temperature or high humidity, water drops might form on the printer mechanism due to steam generated by the thermal paper and the thermal paper might be damaged. Do not apply power until the water drops are completely dried out.
- i) After turning off the power to the printer mechanism, do not connect or separate the printer mechanism connection terminal (printer connection terminal).
- j) Do not apply force to FPC while connecting or separating the connection terminal (printer connection terminal). FPC might be damaged.
- k) Provide warning instructions so that users do not change the thermal paper exit angle or pull out the thermal paper during printing or cutting. It might cause a problem such as printing defects, paper jam, or cutting failure.
- l) Provide warning instructions to users to carry out printing and cutting after removing the completely cut thermal paper. If the printing or cutting continues without removing the cut paper, it might cause a problem such as a paper jam or to the cutting paper depending on the mounting position.
- m) When replacing the thermal paper due to damage to the thermal paper or printing defects, provide warning instructions to users not to touch the thermal head or sensor.
- n) Do not use a paper roll with the glued or folded tip. When using this type of paper, replace with new paper before the tip of the paper roll appears.
- o) Never unscrew the screws holding the corresponding parts of the printer mechanism. Unscrewing them may degrade the performance of the printer mechanism and the cutter.
- p) The printer mechanism is not waterproof and is susceptible to water drops. Do not let it touch the water and do not operate with wet hands. It might damage the printer mechanism or cause a fire.
- q) The printer mechanism is susceptible to dust. Do not use the printer mechanism in a dusty place. It might damage the thermal head or paper drive system.

## ■ **Characteristics of SMP6210 Printer Mechanism**

This printer mechanism has the following characteristics.

\* **Integrated cutter**

- Guillotine-type cutter is included.

\* **High speed printing**

- Printing speed can be up to 70mm/s printing.

\* **High resolution printing**

- Smooth and accurate printing using the high-density printing head of 8 dots/mm.

\* **Small and economic size**

- Printing function and cutting function are combined into a small-sized system.

\* **No cutter jam**

- Cutter jam does not occur due to paper jam or unclosed cover.

\* **High reliability auto cutter**

- Cutting life of more than one million cuts is guaranteed.

\* **Easy mounting platen roller block**

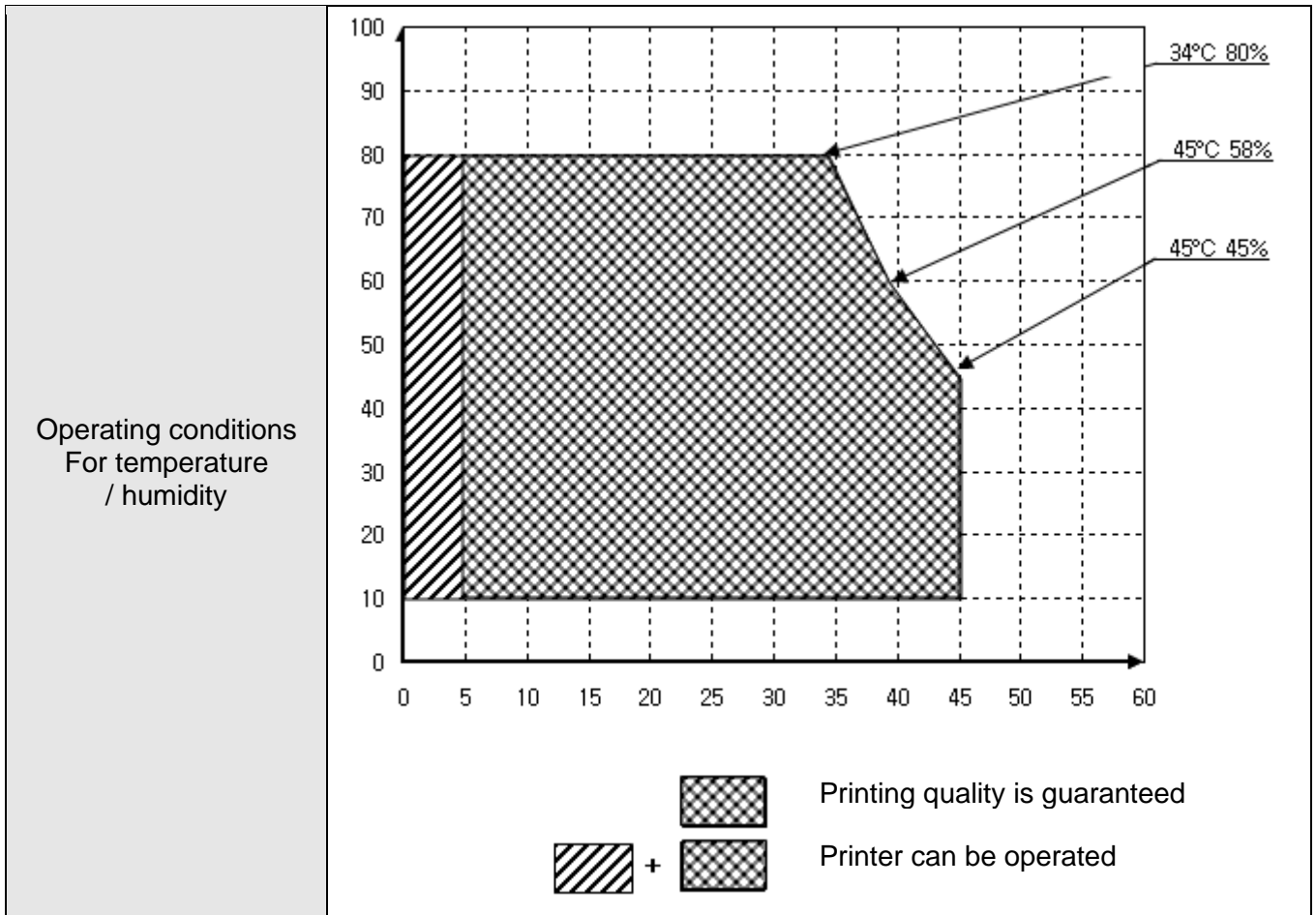
- The structure enables automatic mounting of the fixed cutter blade and the outer case can be designed easily.

\* **Low noise**

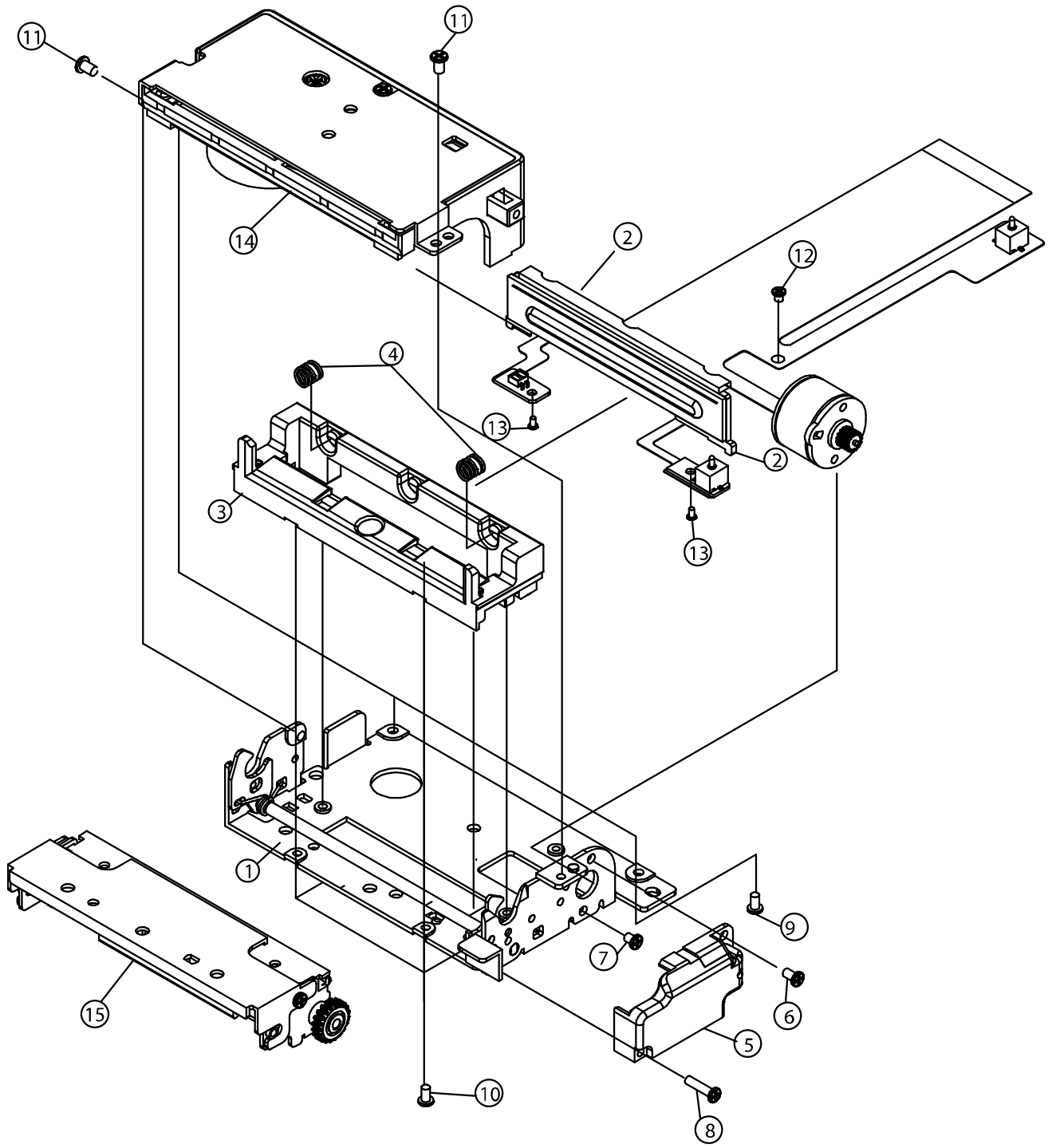
- Printing noise is low due to thermal printing type.

## 1. Specifications

Printing type	Thermal Dot Line Printing
Resolution	8dots/mm(W) x 8dots/mm(H)
Number of dots per line	384dots
Printing width	48mm
Printing speed	Max. 70mm/s (at 8.5V)
Paper feed gap	0.03125mm
Paper width	58 0, -1 mm
Paper diameter	Max. 60mm
Head temperature sensing	Via thermistor
No paper sensing	Via photo interrupter
Platen roller block sensing	Via mechanical switch
Operating voltage	7.2V DC (for head and motor drive: Max 8.5V DC) 2.7~5.25V DC (for logic)
Power consumption	Head: 2.8 A (at 64 dots, 8.5V) Motor auto cutter: 1.7A (Max. current) Motor paper feed: 1.7A (Max. current) Head Logic: 0.1A
Paper cutting type	Guillotine
Paper cutting method	Full cut and Partial cut
Cutter operating time	Approx. 0.6s/cycle
Cutting period	Max. 30 cuts/min.
Paper feeding load	Max. 100gf
Product life (at 25°C and rated energy)	Activation pulse resistance : 100million Abrasion resistance : 50km Auto cutter : 1,000,000 cuts
Impact resistance	Package: Bixolon standard package Height: 75 cm Directions: 1 corner, 3 edges and 6 surfaces
Recommended paper	A. TF50KS-E (Paper thickness: 65 µm) of Nippon paper Industries Co., Ltd B. PD 160R (75 µm) of New Oji Paper Mfg, Co., Ltd. C. P350 (62 µm) of Kanzaki Specialty Paper, Inc.(USA) D. Hansol Thermo 65 (65 µm) of Hansol Paper Co., Ltd.(Korea)
Dimension (WxLxH)	78.8mm x 46.2 (58.6)mm x 22mm
Weight	157g
Temperature range	Operating: 0°C to 45°C      Storage: -20°C to 60°C (no condensation)
Humidity range	Operating: 10 to 80% RH      Storage: 90% RH



**2. Disassembly diagram**





**3. Part names**

No.	Part No.	Part name	Descriptions	Q'ty	A/S
1	AF05-00009A	Ass'y Frame main	Frame main + Shaft lever lock, Lever lock L, Lever lock R	1	Y
2	AE05-00030A	Ass'y TPH	TPH, Bracket tph, FPC, Sensor	1	Y
3	KM05-00025A	Frame upper	PC (Lupoy GP-2100)	1	Y
4	KS05-00018A	Spring pressure	SUS304 WPB,Ø0.45	3	Y
5	KD05-00046A	Ass'y e Frame gear	Zn, Gear decal A,B,C	1	Y
6	KC05-00015A	Screw machine	M1.7*3	1	Y
7	KC05-00014A	Screw machine	M1.7*2	1	Y
8	KC05-00012A	Screw machine	M1.7*7	1	Y
9	6001-001121	Screw taptite	M2*4	2	Y
10	KC05-00023A	Screw taptite	M1.7*3	4	Y
11	3001-001380	Screw machine	M1.7*2.5	2	Y
12	KC05-00021A	Screw machine	M2 *1.5	1	Y
13	6001-000009	Screw taptite	M1.7*2.5	2	Y
14	AU05-00008A	Ass'y Auto cutter	SMP6210	1	Y
15	AR05-00023A	Ass'y Platen roller block	SMP6210	1	Y

## 4. Connector pin arrangement

### 4-1 Main FPC cable (30Pin)

PIN NO	SIGNAL	Description
1	CUT_SW	Auto cutter switch
2	EARTH	Mechanism Earth
3	FEED_2B	Feeding motor
4	FEED_2A	Feeding motor
5	FEED_1B	Feeding motor
6	FEED_1A	Feeding motor
7	COVER_SW2	Platen roller detector switch
8	COVER_SW1	Platen roller detector switch
9	VH	TPH Supply voltage
10	VH	TPH Supply voltage
11	nLAT	TPH Latch
12	GND	TPH Ground
13	GND	TPH Ground
14	STB1	TPH Strobe 1
15	STB2	TPH Strobe 2
16	STB3	TPH Strobe 3
17	TH	TPH Thermistor
18	VDD	TPH Logic voltage
19	STB4	TPH Strobe 4
20	STB5	TPH Strobe 5
21	STB6	TPH Strobe 6
22	GND	TPH Ground
23	GND	TPH Ground
24	CLK	TPH Clock
25	SI	TPH Data input
26	VH	TPH Supply voltage
27	VH	TPH Supply voltage
28	PS_IN	Paper End Sensor Input
29	GND	TPH Ground
30	PS_OUT	Paper End Sensor output

※ User recommended connector

- Number of terminals: 30 pin with 1.0 mm pitch
- Recommended connector: YEONHO, FCZ100E-30SS-K

### 4-2 Connector Cable (Auto-cut)

PIN NO	SIGNAL	Description
1	CUT_2A	Auto cutter motor (Black)
2	CUT_1B	Auto cutter motor (Orange)
3	CUT_2B	Auto cutter motor (Brown)
4	CUT_1A	Auto cutter motor (Yellow)

※ User recommended connector

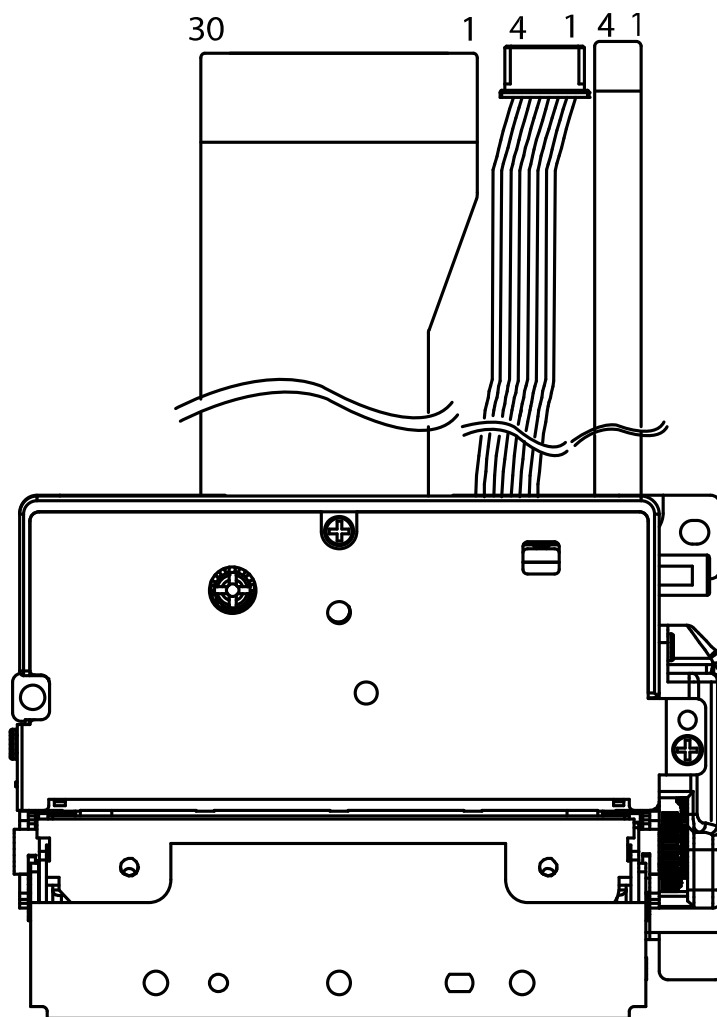
- Number of terminals: 4 pins with : 1.25 mm pitch
- Recommended connector: YEONHO, 12505WS-04

**4-3 FPC aux cable (BMS option)**

PIN NO	SIGNAL	Description
1	BMS_IN	Black Mark sensor Input
2	GND	Black Mark sensor Ground
3	GND	Black Mark sensor Ground
4	BMS_OUT	Black Mark sensor Output

※ User recommended connector

- Number of terminals: 4 pins with 1.0 mm pitch
- Recommended connector: YEONHO, 10022HS-04



## 5. Thermal Printer Head

Thermal head is configured with a thermal device and thermal head drive that drives and controls the thermal device. Data input from the SI terminal is “High” for printing and “Low” for not printing. Data from SI terminals are transferred to the shift registers at the rising edge of the CLK.

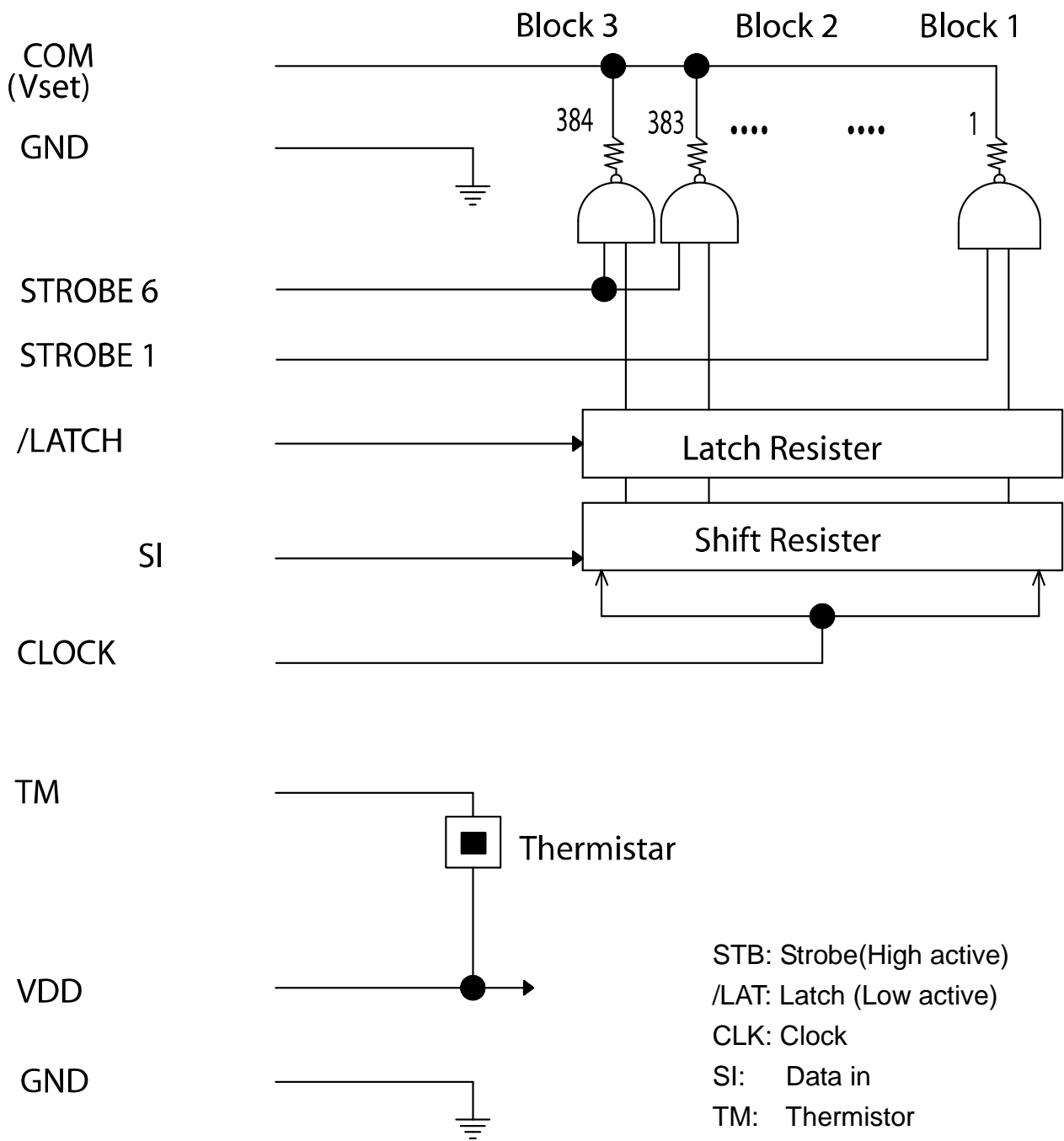
After the data is sent, /LAT signal is set to “Low” to store the data into the latch register. Depending on the stored printing data, the STB signal is set to “High” and the thermal device is activated.

Split printing with six block and 64 dots each can be supported. Split printing can reduce the peak current.

### 5-1 Specifications

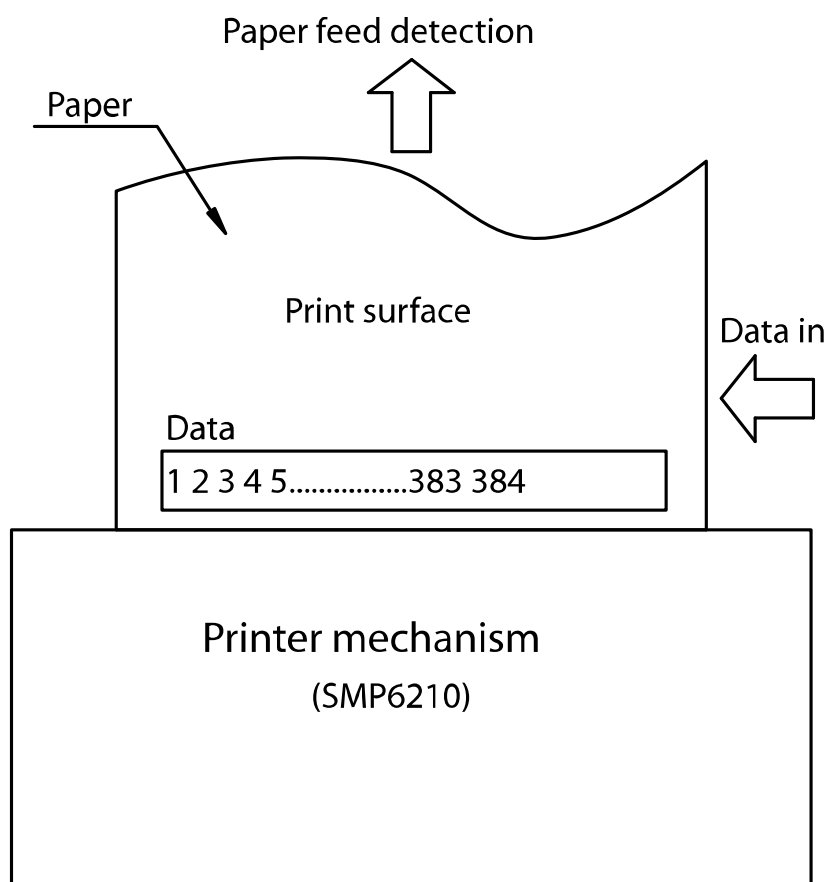
Printing width	48mm
Total number of dots	384 dots / Line
Dot density	8 dots/mm (Dot Size 0.125 X 0.0625)
Dot pitch	0.125mm
Average resistance	$R_{ave} = 176 \Omega \pm 4\%$

**5-2 Head Block Diagram**

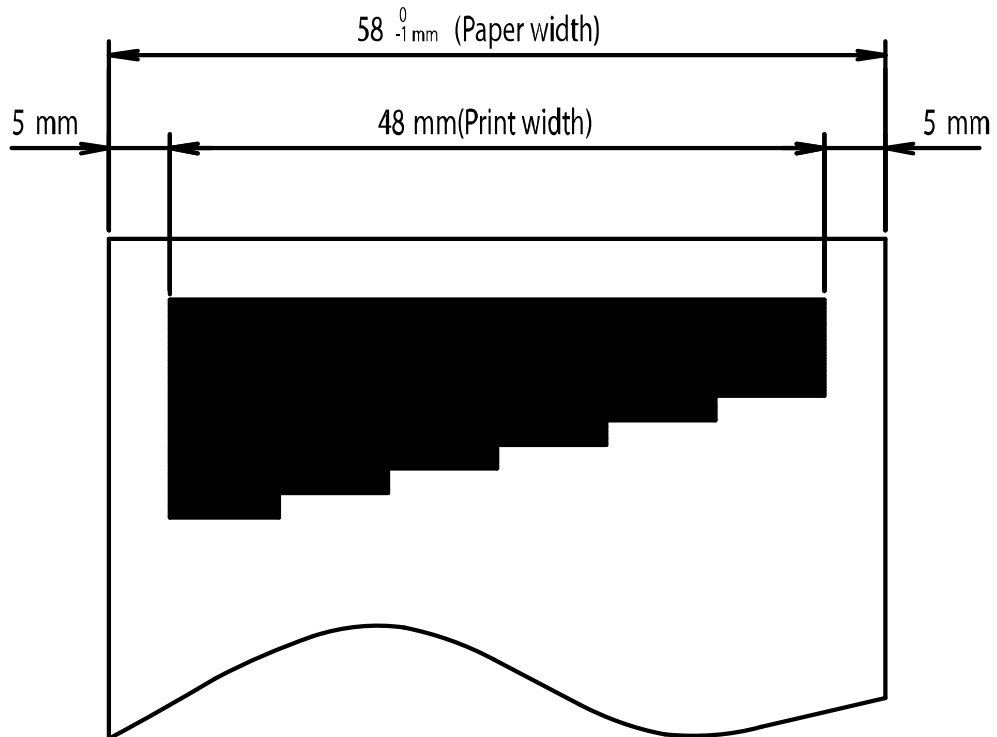
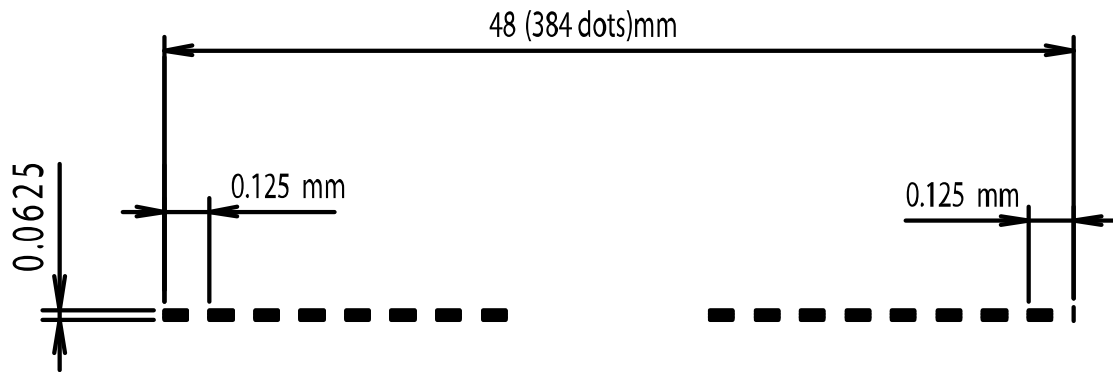


※ Relationship between STB terminal and thermal device activation

Strobe No.	Dot No.	Number of dots
1	1 ~ 64	64
2	65 ~ 128	64
3	129 ~ 192	64
4	193 ~ 256	64
5	257 ~ 320	64
6	321 ~ 384	64

**5-3 Printing position of transferred data**

**5-4 Dimensions of thermal device**



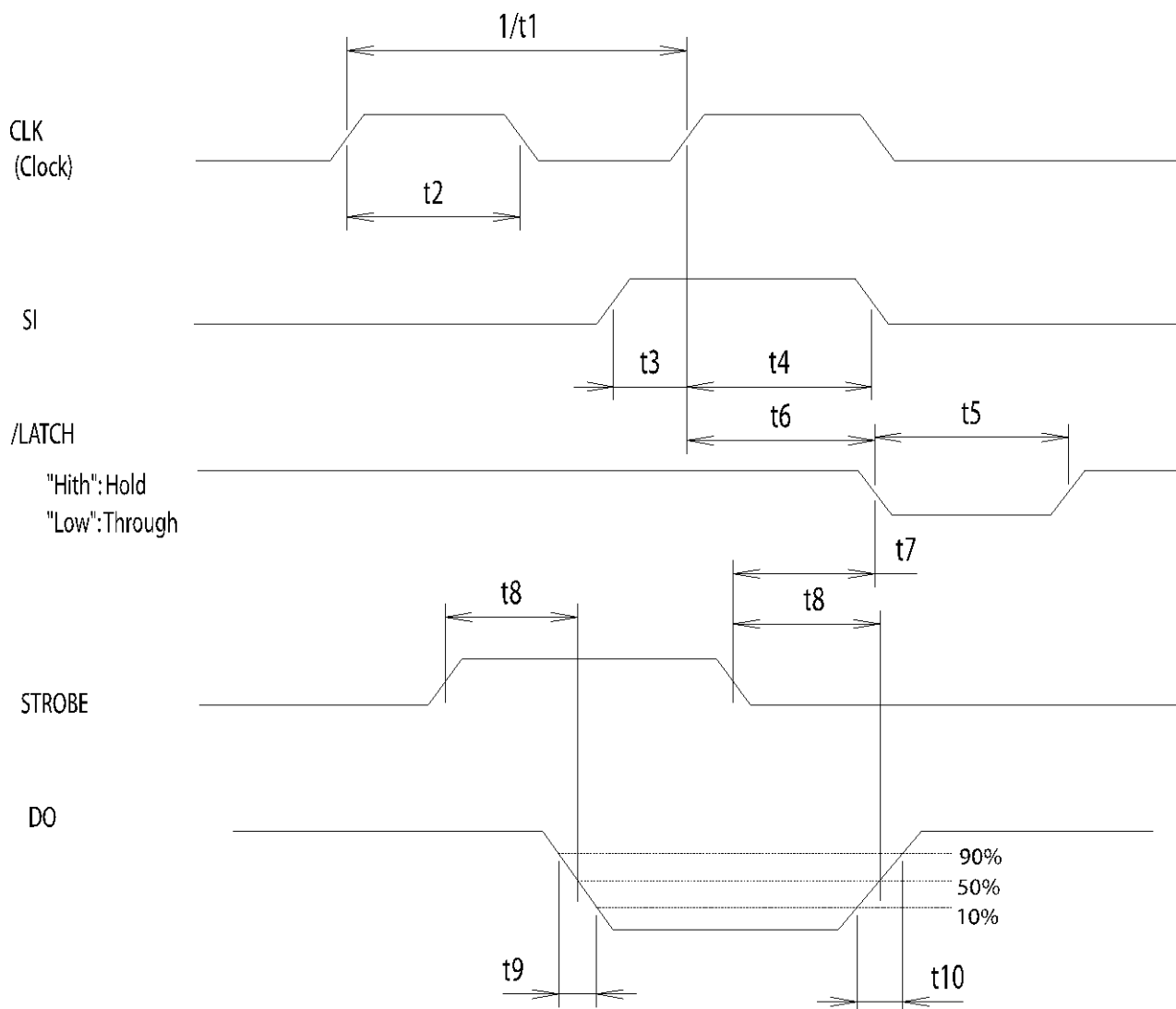
**5-5 Electrical Characteristics of the Thermal Head**

Ta = 25°C±10°C

Item	Symbol	MIN.	TYP.	MAX.	Umix	Remarks	
Supply Voltage	V <sub>H</sub>	-	-	8.5	V		
Logic Voltage	V <sub>DD</sub>	4.5	5.0	5.5	V	at 5V	
		2.7	3.3	3.6	V	at 3.3V	
Logic Current	I <sub>DD</sub>	-	-	42	mA	at 5V, ALL-High	
		-	-	42	mA	at 3.3V, ALL-High	
Input Voltage	H	V <sub>IH</sub>	0.8 V <sub>DD</sub>	-	V <sub>DD</sub>	V	
	L	V <sub>IL</sub>	0	-	0.2 V <sub>DD</sub>	V	
High Input Current	H	I <sub>IH</sub>	-	-	1.0	μA	SI, CLOCK /LATCH
Low Input Current	L	I <sub>IL</sub>	-	-	1.0	μA	
Low Input Current of Strobe	L	I <sub>IL</sub> STB	-	-	55	μA	at 5V
	L	I <sub>IL</sub> STB	-	-	22	μA	at 3.3V
Clock Frequency	t1	-	-	8	MHz	at 5V, See 5-6	
		-	-	5	MHz	at 3.3V, See 5-6	
Clock Pulse Width	t2	50	-	-	ns	See 5-6	
SI-CLOCK Setup Time	t3	40	-	-	ns	at 5V, See 5-6	
		40	-	-	ns	at 3.3V, See 5-6	
CLOCK-SI Hold Time	t4	40	-	-	ns	at 5V, See 5-6	
		40	-	-	ns	at 3.3V, See 5-6	
LAT Pulse Width	t5	100	-	-	ns	See 5-6	
CLOCK-LATCH Setup Time	t6	100	-	-	ns	See 5-6	
STROBE-LATCH Transition Time	t7	12.3	-	-	μs	at 5V, See 5-6	
		24.5	-	-	μs	at 3.3V, See 5-6	
STROBE-DO Delay Time	t8	-	-	10	μs	at 5V, See 5-6	
		-	-	20	μs	at 3.3V, See 5-6	
Drive Output Delay Time	t9	-	1.0	4.0	μs	at 5V, See 5-6	
		-	2.0	8.0	μs	at 3.3V, See 5-6	
	t10	-	1.0	4.5	μs	at 5V, See 5-6	
		-	2.0	9.0	μs	at 3.3V, See 5-6	



**5-6 Thermal Head Drive Timing Diagram**



※  $V_H$  can fluctuate in big amplitude if the sufficient driver output delay time cannot be guaranteed. Design the circuit so that  $V_H$  does not exceed the peak voltage ( $V_p$ ).

**5-7 Maximum Condition (Ambient temperature of the printer head: 25 °C)**

Items	Maximum condition	Condition
Supply Voltage( $V_H$ )	8.5V	Voltage among the connector terminals Never exceed Driver IC's high voltage limit, 10V
Supply Energy ( $E_{Omax}$ )	0.16mj/dot	S.L.T. = 0.63ms
	0.23 mj/dot	S.L.T. = 1.25ms
Supply Power ( $P_{Omax}$ )	0.34W/dot	Thermistor Temperature
Supply Current ( $I_O$ )	2.8A	Rave=176Ω, N =64dot

**5-8 Head Supply Voltage**

Input voltage on TPH side is as follows.

Item		Voltage range
Head drive voltage	$V_H$	7.2V
Head logic voltage	$V_{DD}$	2.7V~5.5V

**5-9 Peak current**

The peak current during the operation of the head can be calculated using the following equation in most cases. Take extreme care with the voltage drop in the circuit.

$$I_P = \frac{N \times V_H}{R_{ave}}$$

Rave: Average resistance (176 Ω)

$I_P$ : Peak current (A)

N: Number of dots driven simultaneously

$V_H$ : Head drive voltage

**5-10 Pulse Width Control of the Head**

**5-10-1 Voltage pulse width**

Control the width of the pulse depending on the operating voltage to maintain stable printing quality. The head pulse width can be obtained using the following equation.

$$T_o = E_o \times \frac{(R_{COM} \times N + R_{ave} + R_{IC})^2}{V_H^2 \times R_{ave}}$$

- T<sub>O</sub>: Pulse width per period (ms)
- E<sub>O</sub> : Nominal Energy (0.12mJ)
- R<sub>COM</sub> : Common Resistance (0.05Ω)
- R<sub>IC</sub> : Driver Saturation Resistance (15Ω)

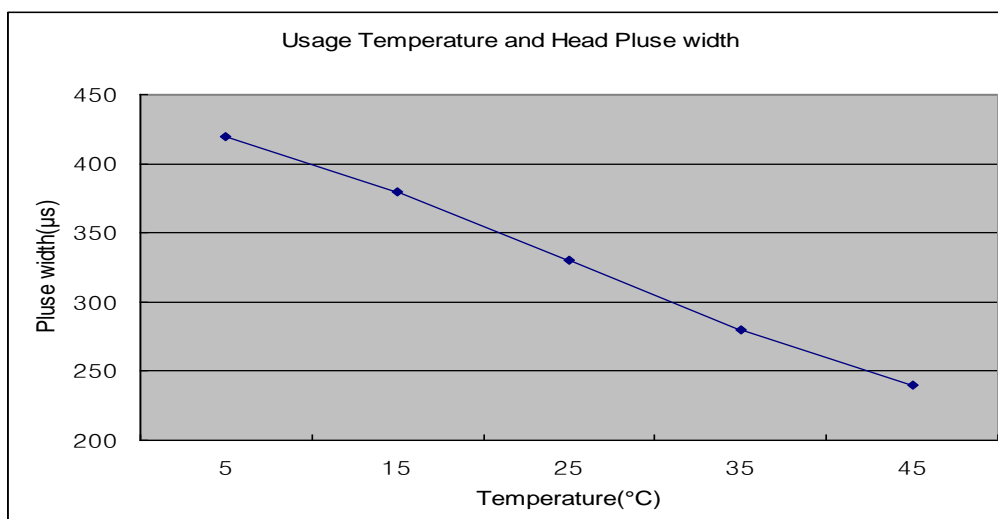
**5-10-2 Calibration of the pulse width when temperature changes**

Detect temperature changes by reading the thermistor resistor values built into the thermal head. It is advisable to calibrate the pulse width to adjust the energy with the thermal head for the temperature changes of the thermal head and installation environment temperature. Stop printing if the detected temperature exceeds 60°C. Pulse width per period is calculated using the following equation.

$$T_{on} = T_{25} \times \left\{ 1 + \frac{(25-T_x) \times C}{230} \right\}$$

- T<sub>on</sub>: Pulse width at operating temperature (Tx)
- T<sub>25</sub>: Pulse width at the operating temperature of 25°C
- T<sub>x</sub>: Operating temperature
- C: Coefficient of thermal paper  
(Set C=1 when using Hansol 65 GSM)

※ Operating temperature and head pulse width



## 5-10-3 Example calculation of head operating pulse width

Thermistor temperature (°C)	5	15	25	35	45
Head pulse width (usec)	420	380	330	280	240

## 5-10-4 Thermistor specifications

## - Electrical Specifications of Thermistor

## ▷ Rating

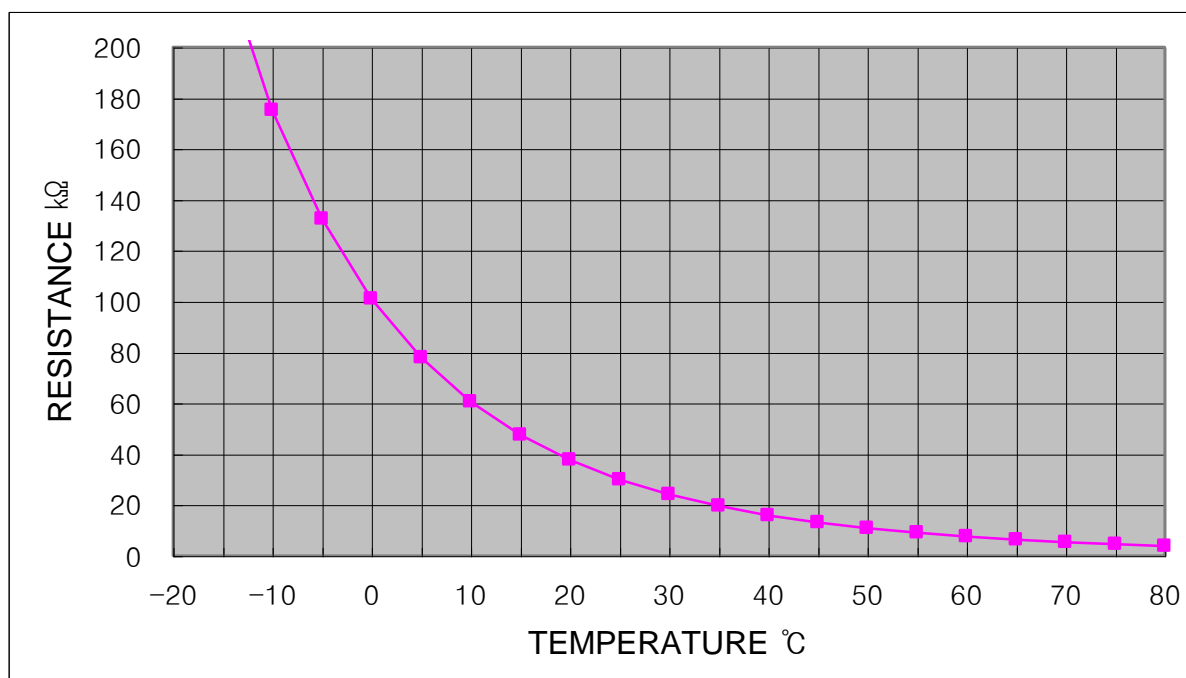
- 1) Operating temperature : -40 ~ +125 °C
- 2) Time constant : 5 sec (in the air)

## ▷ Electrical Requirements

- 1) Resistance  $R_{25}$  : 30 kΩ ± 5% (at 25 °C)
- 2) B value : 3950 K ± 2%

$$R_X = R_{25} \times \text{EXP}\{B \times (1/T_X - 1/T_{25})\}$$

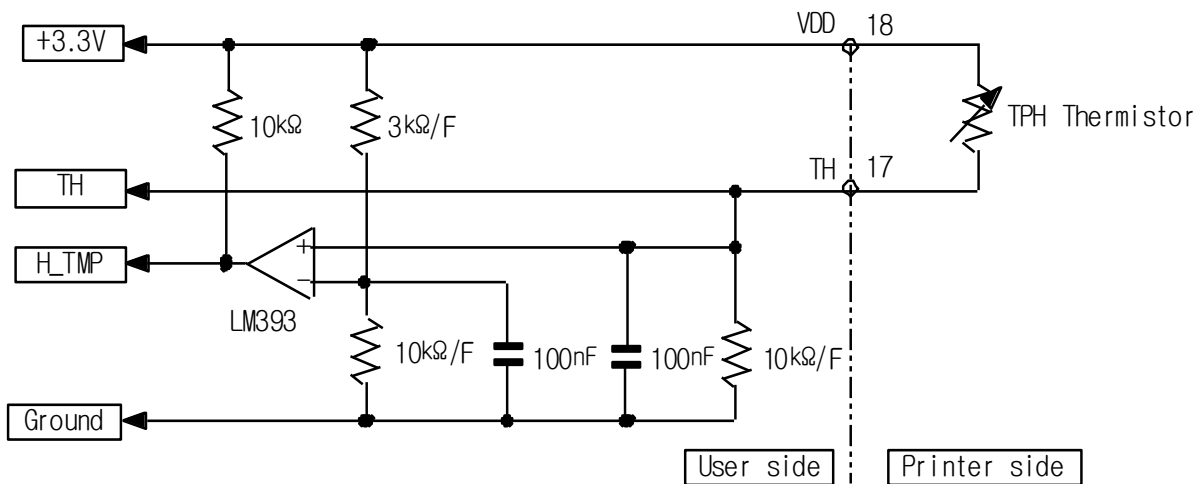
(T: Absolute Temperature)



# SMP6210

Temperature (°C)	R std (kΩ)	Temperature (°C)	R std (kΩ)
-40	1205.58	35	19.51
-20	316.97	40	15.89
-15	234.22	45	13.03
-10	175.07	50	10.75
-5	132.29	55	8.92
0	100.99	60	7.45
5	77.85	65	6.25
10	60.57	70	5.27
15	47.53	75	4.47
20	37.61	85	3.26
25	30.00	95	2.42
30	24.11	125	1.08

※ Recommended Thermistor circuit



### 5-10-5 Detection of abnormal temperature of thermal head

In order to protect the thermal head and to guarantee the safety of the user, abnormal temperature of the thermal head must be detected from both hardware and software sides.

▷ Detection of abnormal temperature with software

When the software detects a temperature higher than 60°C from the thermistor of the thermal head, the software must stop the operation of the heating element, and reactivate the heating element when the temperature drops below 50°C. Continuous operation of thermal head at a temperature above 60°C may reduce the life of thermal head significantly.

▷ Detection of abnormal temperature through hardware

The thermal head might overheat if the software to detect abnormal temperature does not operate properly if there are problems in the control system. Overheated thermal head may result in damage to the thermal head and injury to the user.

Hardware circuits to detect abnormal temperature must be used along with the software to detect abnormal temperature to guarantee the safety of the user. (The damage to the thermal head may not be avoided even when the hardware detects an abnormal temperature if there is a problem in the control system.)

Design the hardware to detect the following abnormal conditions using comparators or other similar sensors.

- 1) Overheating of the thermal head (Around 90°C or higher)
- 2) Improper connection of thermistor (Thermistor might be shorted or opened.)

Cut the supply voltage to the thermal head if condition (1) or (2) is detected.

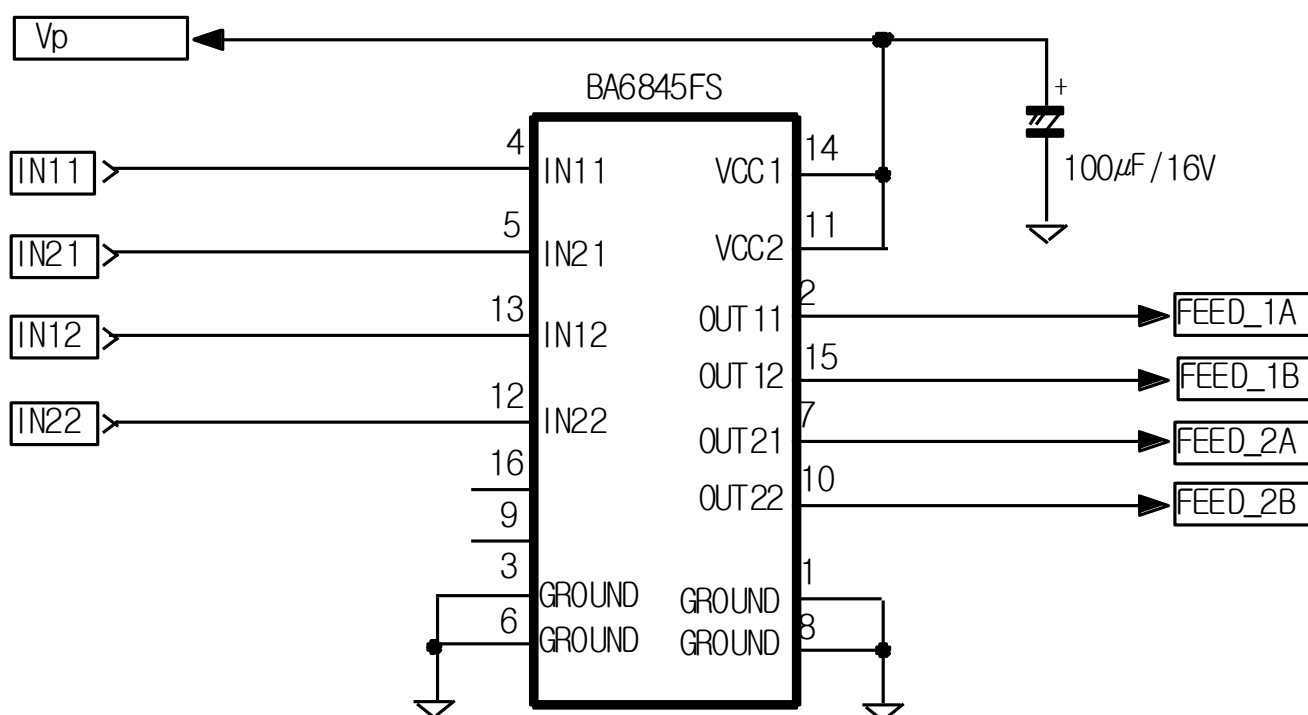
Activate the error mode for proper measure before reusing the system.

## 6. Step Motor (Paper Feed)

### 6-1 Specifications

Item	Specifications
Type	PM type Step Motor
Drive method	Bi-polar chopper
Excitation type	1-2 Phase
Terminal voltage	V <sub>p</sub> : Max DC 8.5V
Wiring resistance	10 Ω/Phase ±10%
Motor control current	0.85A/Phase
Motor drive pulse	2240 pps Max.

### 6-2 Example drive circuits



**6-3 Drive sequence**

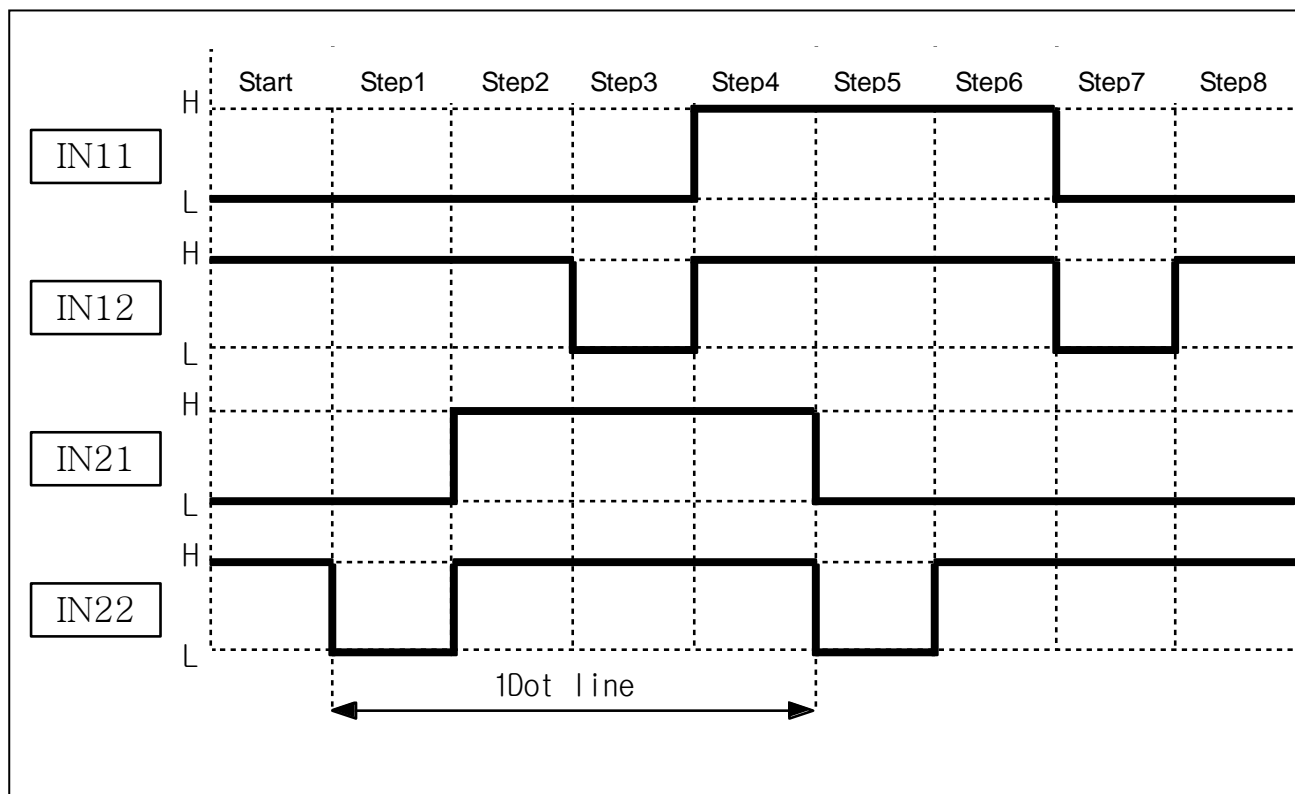
Motor drive input pulse	IN11	IN12	IN21	IN22
Step 1	L	H	L	L
Step 2	L	H	H	H
Step 3	L	L	H	H
Step 4	H	H	H	H
Step 5	H	H	L	L
Step 6	H	H	L	H
Step 7	L	L	L	H
Step 8	L	H	L	H
Motor Stop	L	L	L	L

※ H: High / L: Low

※ Precaution in designing motor control circuit and software

In order to stop the motor, apply excitation for one step period using the same phase as the last phase of the printing step.

**6-4 Motor Timing Diagram**





## **6-5 Drive Frequency Acceleration (Acceleration Control)**

Acceleration control is required to maintain driving power when driving the motor.

Drive the motor according to the acceleration step in the table shown below.

The procedure for accelerating the motor is as follows.

- Produce the step signal start time
- Produce the first step during the first step acceleration time
- Produce the second step during the second step acceleration time
- Produce the nth step during the nth step acceleration time
- After the motor accelerates to reach the drive speed, drive the motor with constant speed

Printing can be done during acceleration.

Maximum printing speed depends on the drive method of thermal head. Set the acceleration step as follows.

## ※ Acceleration step

Step	Speed (pps)	Step time (usec)	Step	Speed(pps)	Step time (usec)
1	287	3486	26	1541	649
2	301	3326	27	1561	641
3	316	3168	28	1580	633
4	332	3010	29	1601	625
5	350	2854	30	1621	617
6	371	2698	31	1643	609
7	393	2542	32	1664	601
8	419	2388	33	1687	593
9	448	2234	34	1708	586
10	481	2080	35	1753	570
11	519	1927	36	1799	556
12	563	1775	37	1844	542
13	616	1623	38	1888	530
14	677	1478	39	1932	518
15	751	1332	40	1975	506
16	830	1205	41	2016	496
17	919	1088	42	2056	486
18	1029	972	43	2094	478
19	1152	868	44	2129	470
20	1250	800	45	2163	462
21	1323	756	46	2197	455
22	1401	714	47	2212	452
23	1469	681	48	2228	449
24	1504	665	49	2236	447
25	1523	657	50	2240	446

## 7. Sensor

### 7-1 Paper Detection Sensor and Black Mark Detection Sensor

#### 7-1-1 Absolute maximum rating

(Ta = 25°C)

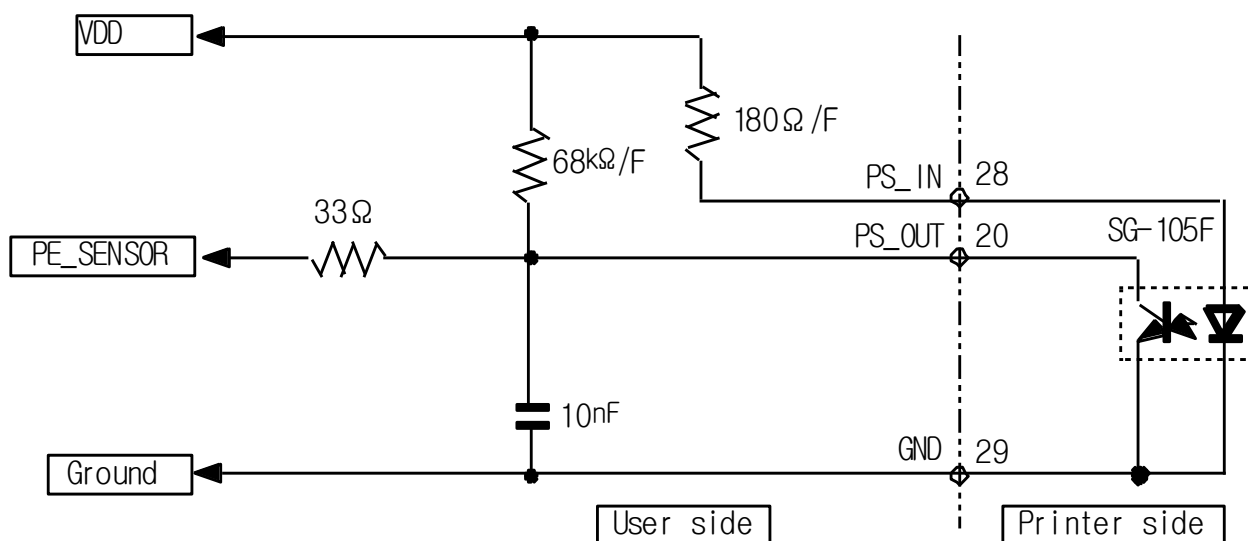
Parameter		Symbol	Rating	Unit
Input	Forward current	IF	50	mA
	Reverse current	VR	5	V
	Power consumption	PD	75	mW
Output	Collector-Emitter voltage	VCEO	30	V
	Emitter-Collector Voltage	VECO	3	V
	Collector current	Ic	20	mA
	Collector power consumption	Pc	50	mW
Operating temperature		TOPR	-25~+85	°C
Storage temperature		TSTG	-30~+100	°C

#### 7-1-2 Electrical Characteristics

(Ta = 25°C)

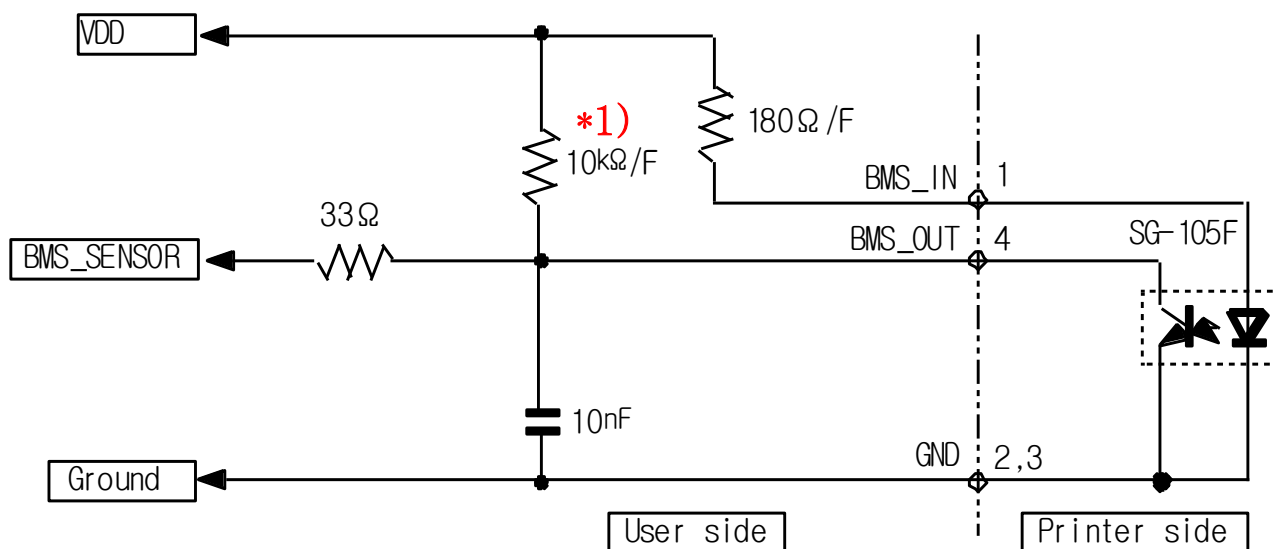
Parameter		Symbol	MIN.	TYP.	MAX.	Unit	Conditions
Input	Forward current	VF	--	--	1.3	V	IF=10mA
	Reverse current	IR			10	μA	VR =5V
Output	Collector current	IC	180	--	440	μA	VCE=5V IF=10 d=1mm
	Leakage current	ICECO	--	--	0.2	μA	VCE=5V IF=10mA
	Falling/Rising time	tf/tr	--	25/30	--	μs	Vcc=2V Ic=0.1mA RL=1kΩ

7-1-3 Paper Detection Sensor Sample External Circuits



Paper detection	Paper detection sensor signal level
Paper is detected	Low
Paper is not detected	High

7-1-4 Black Mark Detection Sensor Sample External Circuits (Optional specifications)



Black mark detection	Black Mark detection sensor signal level
black mark is detected	Low
When there is no Black Mark (Paper exists)	High

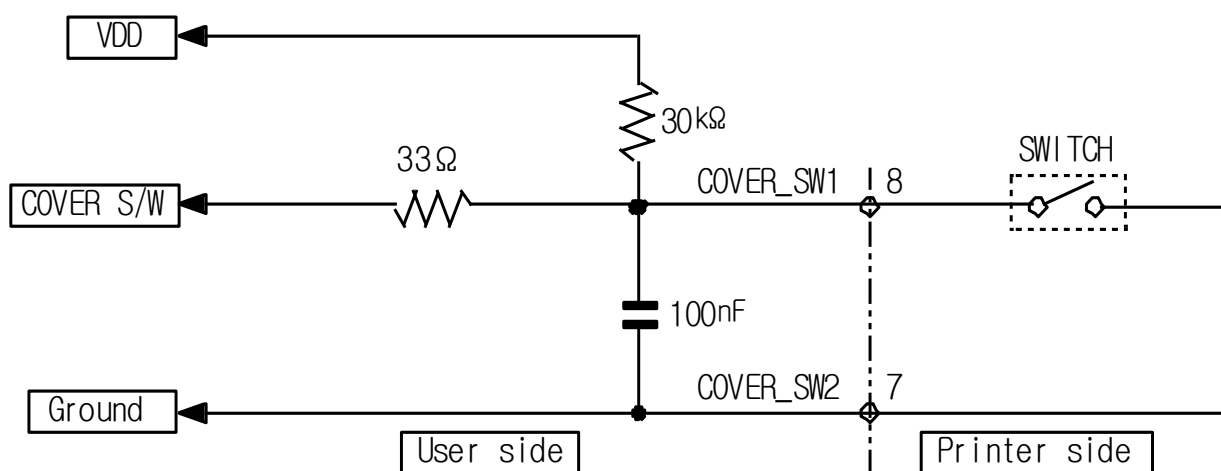
※ As the detection voltage for black mark identification depends on the density, check

performance by actually using the device.

If there is anything wrong in performance, adjust the density of black mark or resistance value of \*1) to set the product to optimum state.

**7-2 Platen Roller Block Detection Switch**

7-2-1 Sample external circuits



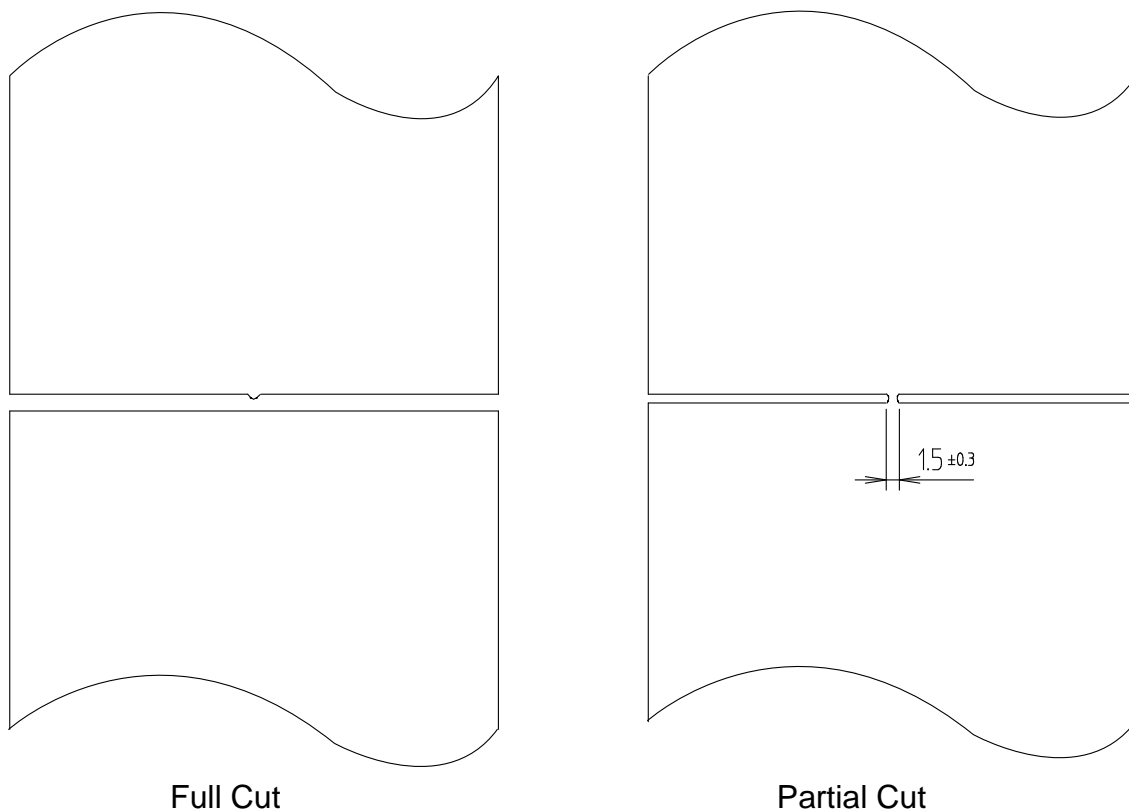
Platen Roller Block	Platen roller block detection switch signal level
Platen Roller Block is detected	Low
Platen Roller Block is not detected	High

**7-3 Auto Cutter**

To cut the paper automatically after printing

- Cutting paper: Single layer thermal paper of general paper (Thickness: 50~100 $\mu$ m)
- Rated voltage
  - Motor: DC 8.5V
  - Current consumption: Max. 1.7A
  - Switch: DC 5V $\pm$ 5% (Current consumption: MAX 5mA)
- Paper cutting guaranteed life
  - Paper thickness of 65 $\mu$ m: Cut 1,000,000 times
  - Guaranteed life depends on the thickness of the paper
- Cutting period: less than 30 cycle/min
- Cutting speed: maximum 0.6sec / 1 Cycle
- Environment condition
  - Operation temperature and humidity: 0 $^{\circ}$ C ~ 45 $^{\circ}$ C, 10~80%RH (non-condensing)
  - Storage temperature and humidity: -20 $^{\circ}$ C ~ 60 $^{\circ}$ C, 90% RH
- Paper cutting condition
  - Thermal paper cutting mode of the auto cutter can be selected to Full Cut or Partial Cut by changing the number of drive steps of cutter drive motor.

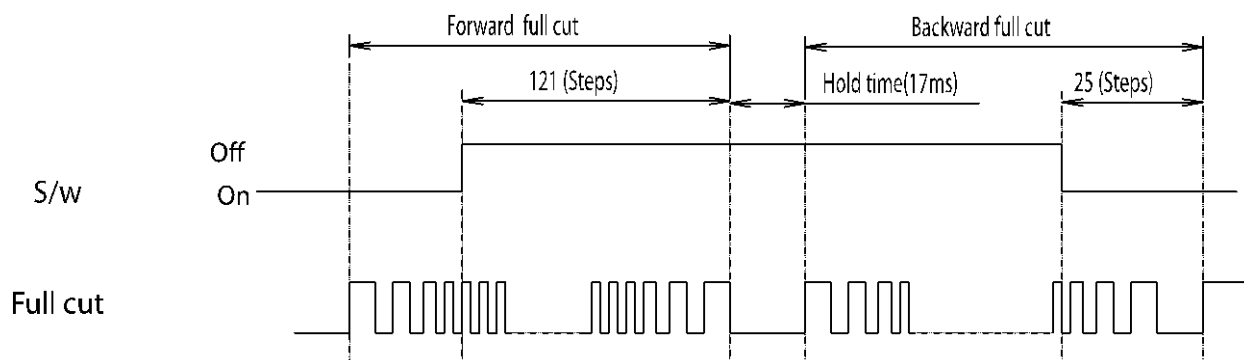
Unit: mm



- Full cut:

Forward full cut: 121 steps after switch OFF

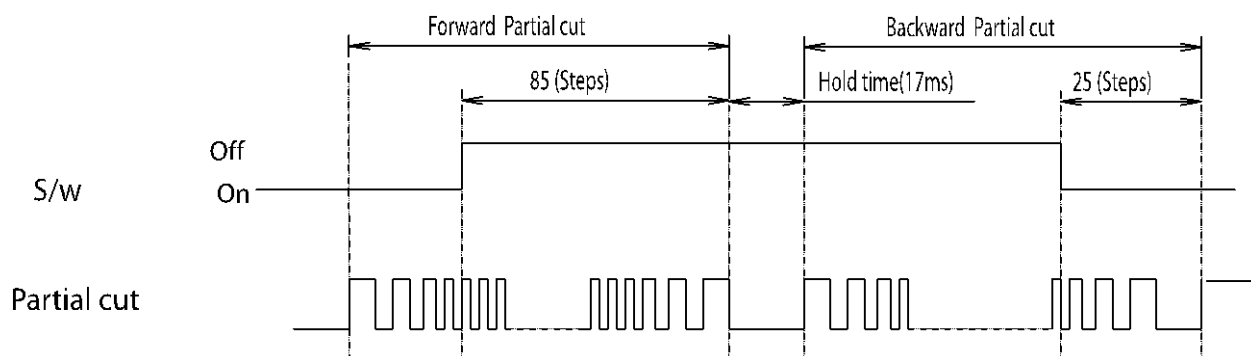
Backward full cut: 25 steps after switch ON



- Partial cut:

Forward partial cut: 85 steps after switch OFF

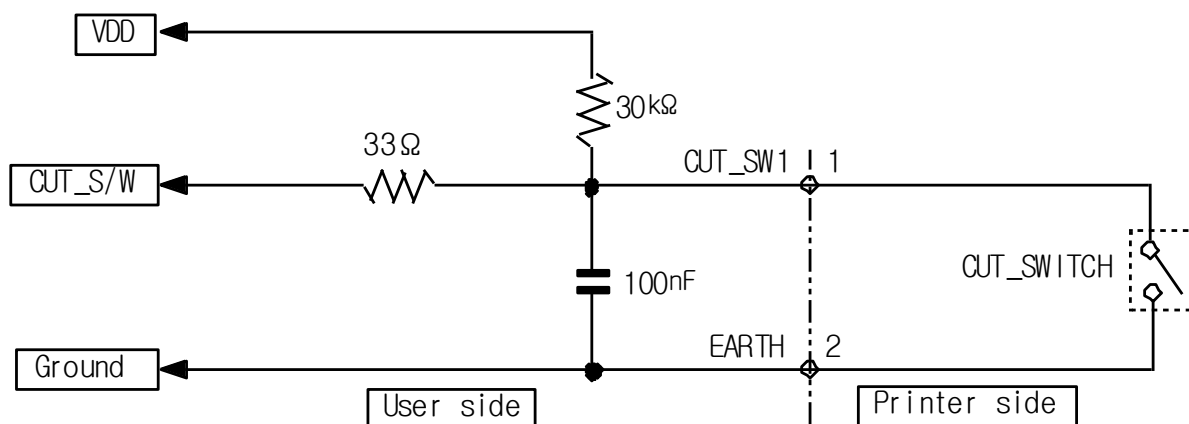
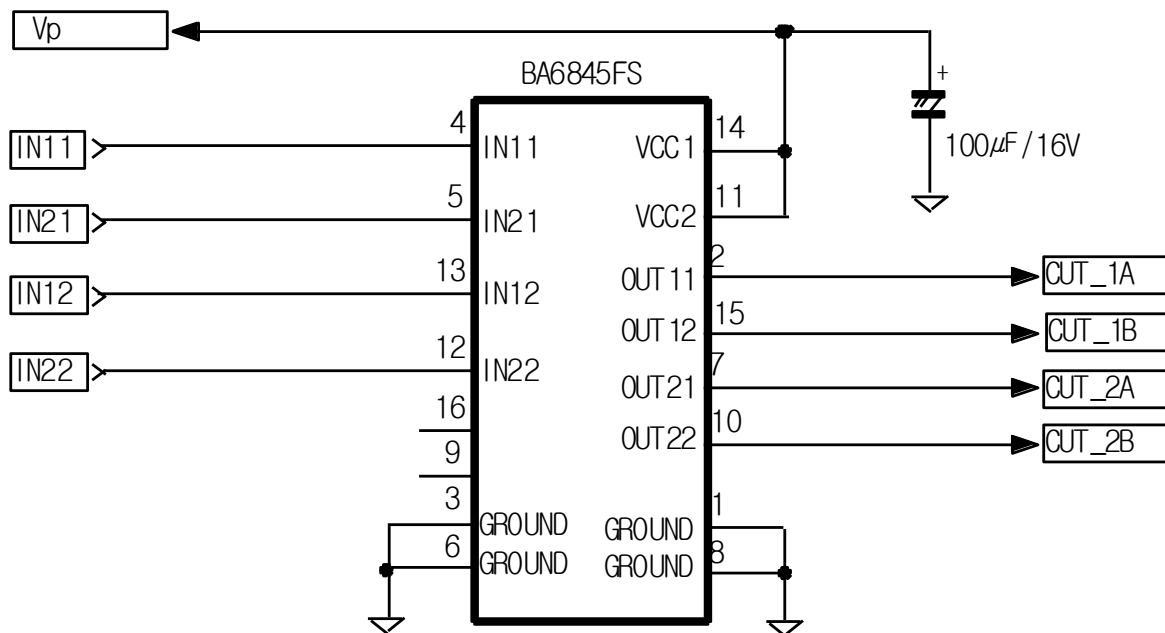
Backward partial cut: 25 steps after switch ON



**7-4 Step Motor (Auto Cutter)**

Type	PM type stepping motor
Drive method	Bi-polar chopper
Excitation method	2-2 Phase
Motor drive voltage	Vp: 8.5V
Wiring resistance	10 Ohm/Phase +-10%
Motor control current	Max 0.85A/Phase
Motor drive pulse	700pps Max.

**7-4-1 Auto Cutter Drive Circuits**



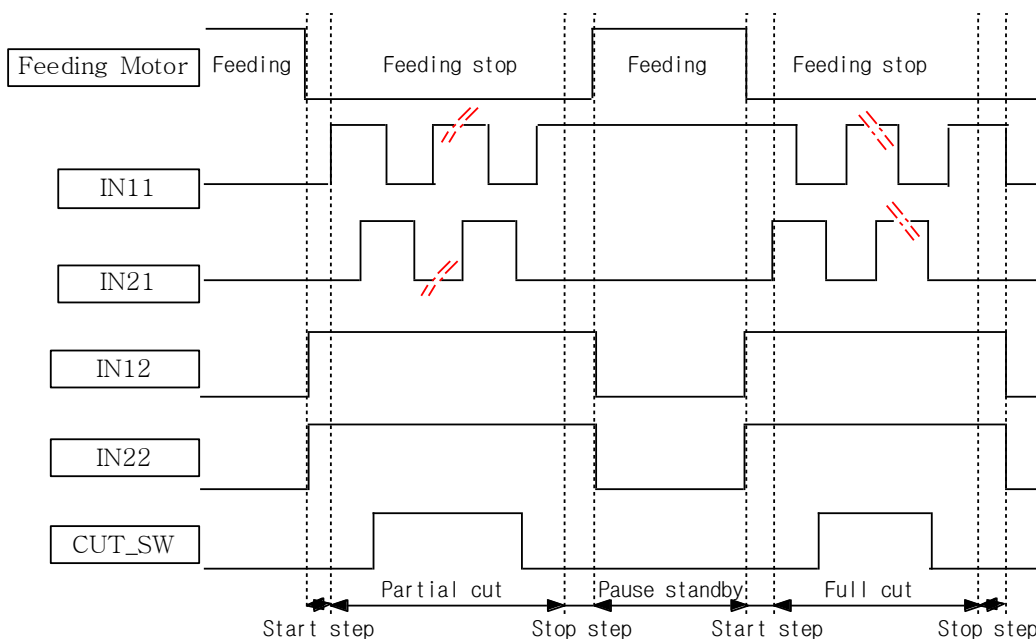




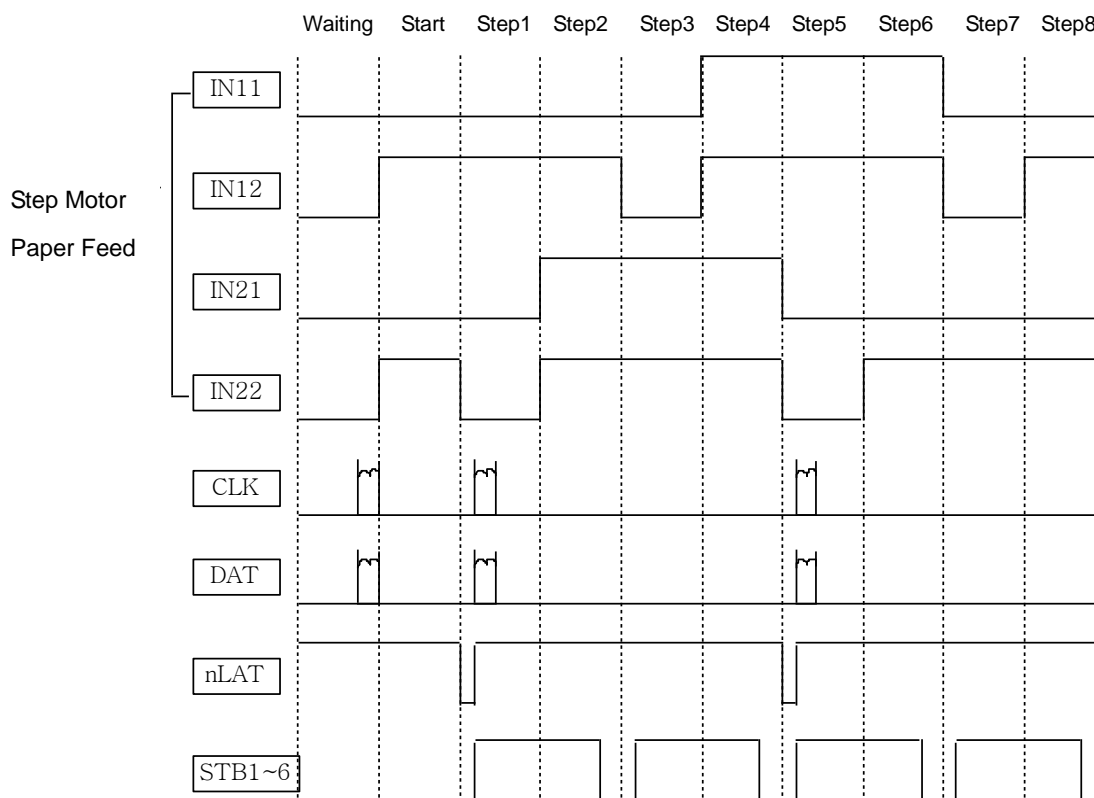
## 7-4-3 Acceleration Step

Step	Speed(pps)	Step time (usec)
1	300	3336
2	338	2955
3	375	2664
4	415	2410
5	460	2176
6	504	1984
7	517	1936
8	530	1888
9	543	1840
10	558	1792
11	573	1744
12	590	1696
13	607	1648
14	625	1600
15	644	1552
16	657	1522
17	671	1491
18	679	1472
19	686	1457
20	690	1450
21	693	1443
22	697	1435
23	700	1429

**7-4-4 Auto Cutter Timing Diagram**



**7-5 Operating Sequence**



※ One strobe of the thermal printer head consists of 64 dots. Adjust the system to 1, 2, 3, or 6 splits automatically depending on the number of dots in order to keep the current consumption constant.

## 8. Case Design

### 8-1 Mounting Position

#### 8-1-1 Method of mounting the printer mechanism

The following picture shows the dimensions required to set the position and mount the printer mechanism.

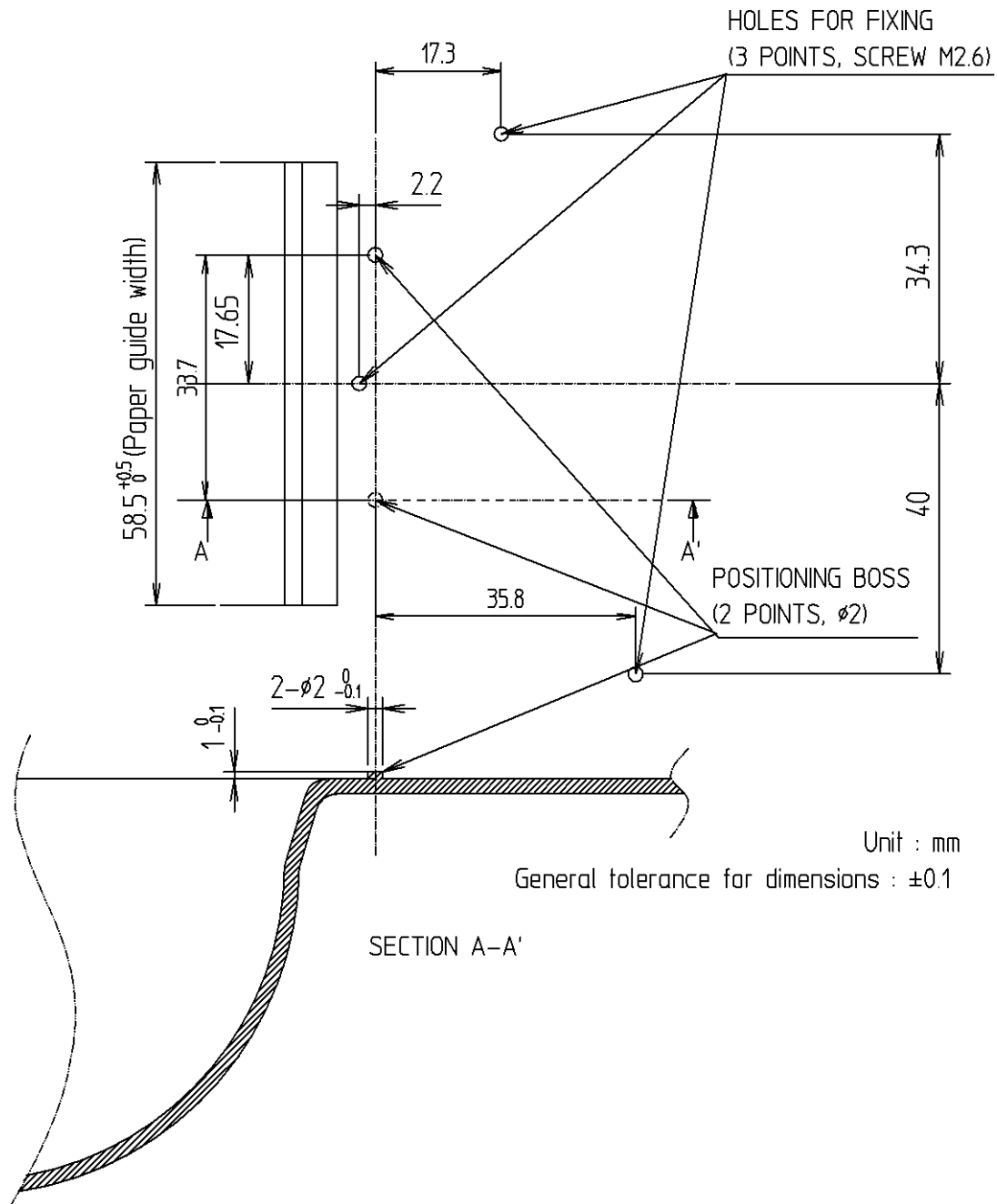


Fig 8-1 Position holes and boss dimension for mounting the mechanism

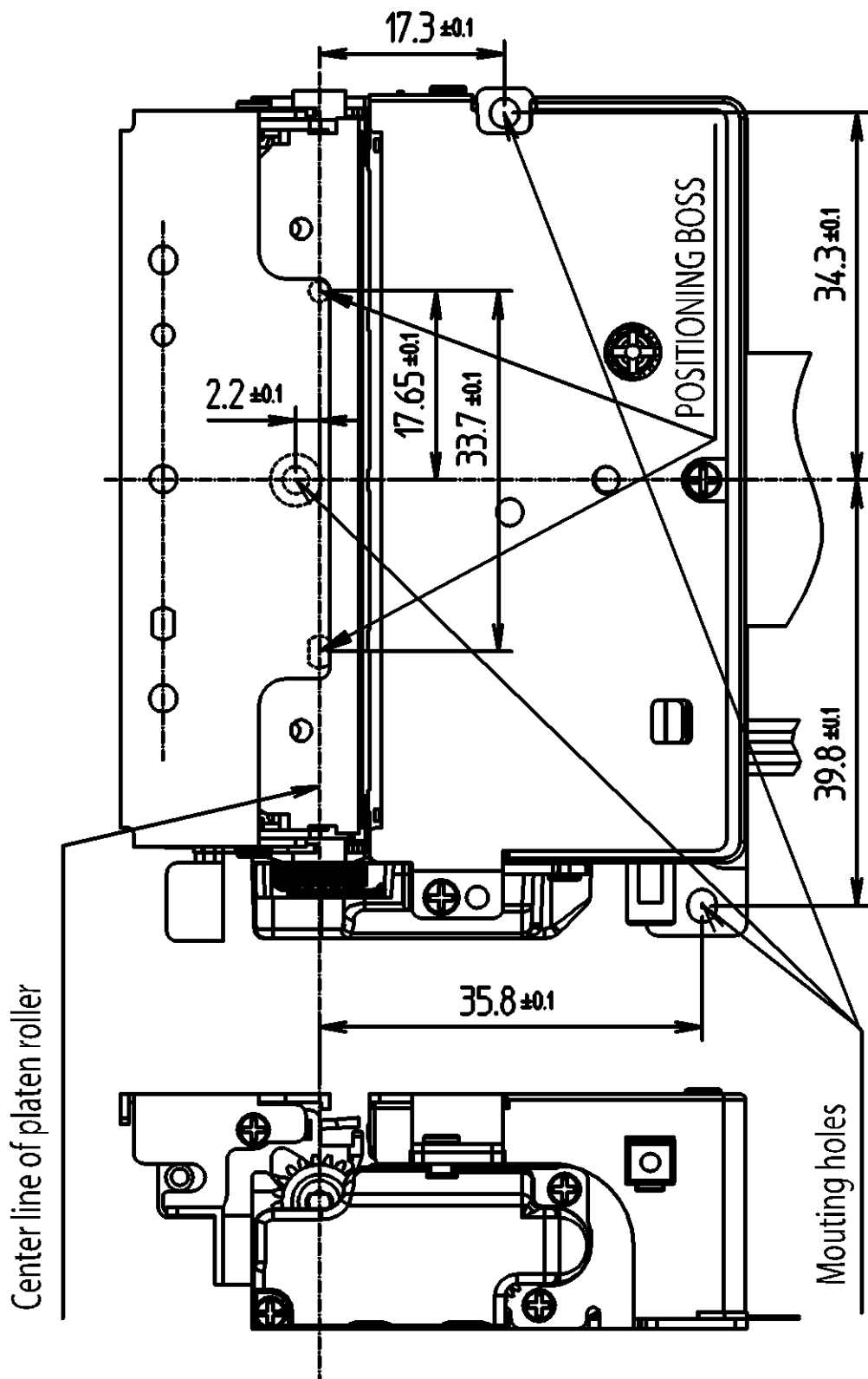


Fig 8-2 Dimension related to mounting

### 8-1-2 Recommended Screws

- JIS B1111 M2.6 Cross Fluted Pan Head Machine Screw

### 8-1-3 Precautions during mounting the printer body

- Care must be taken not to make excessive impact, deformation, or twist while mounting the printer. Otherwise, it might cause degradation of printing quality, paper tilting, paper jam, or printing noise.
- Mount the printer on a flat surface and set the printer so that it does not move.
- Care must be taken to avoid damage in FPC such as folding or denting while mounting the printer main body.

## 8-2 Possible Mounting Angle of the Printer Mechanism

The printer mechanism can be mounted within a 120° range as shown in the following picture. Check performance by actually mounting the device.

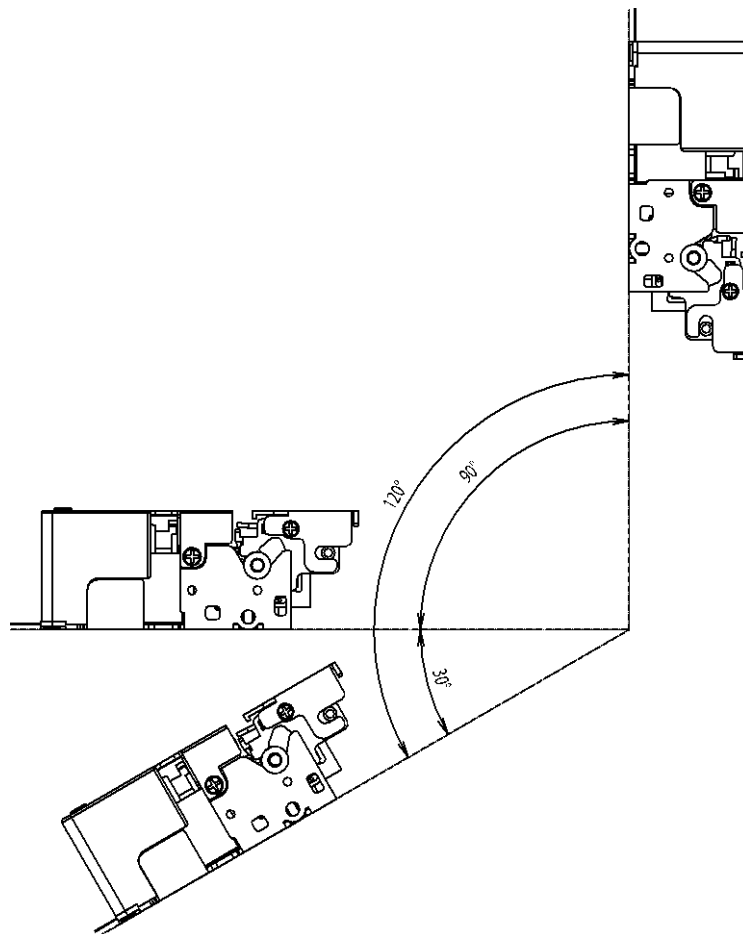


Fig 8-3 Possible Mounting Angle of the Mechanism

**8-3 Installation of Platen Roller Block**

**8-3-1 Pivot center area of platen roller block**

When installing or removing the platen roller block, the pivot center area of the pivot system of the platen roller block of the outer case and the position of the platen roller block must be within the shaded area in Fig 8-4.

**8-3-2 Mounting position of the platen roller block**

The platen roller block can be mounted in the area between min 50 mm and max 200 mm from the outer case, and the installation area depends on the distance.

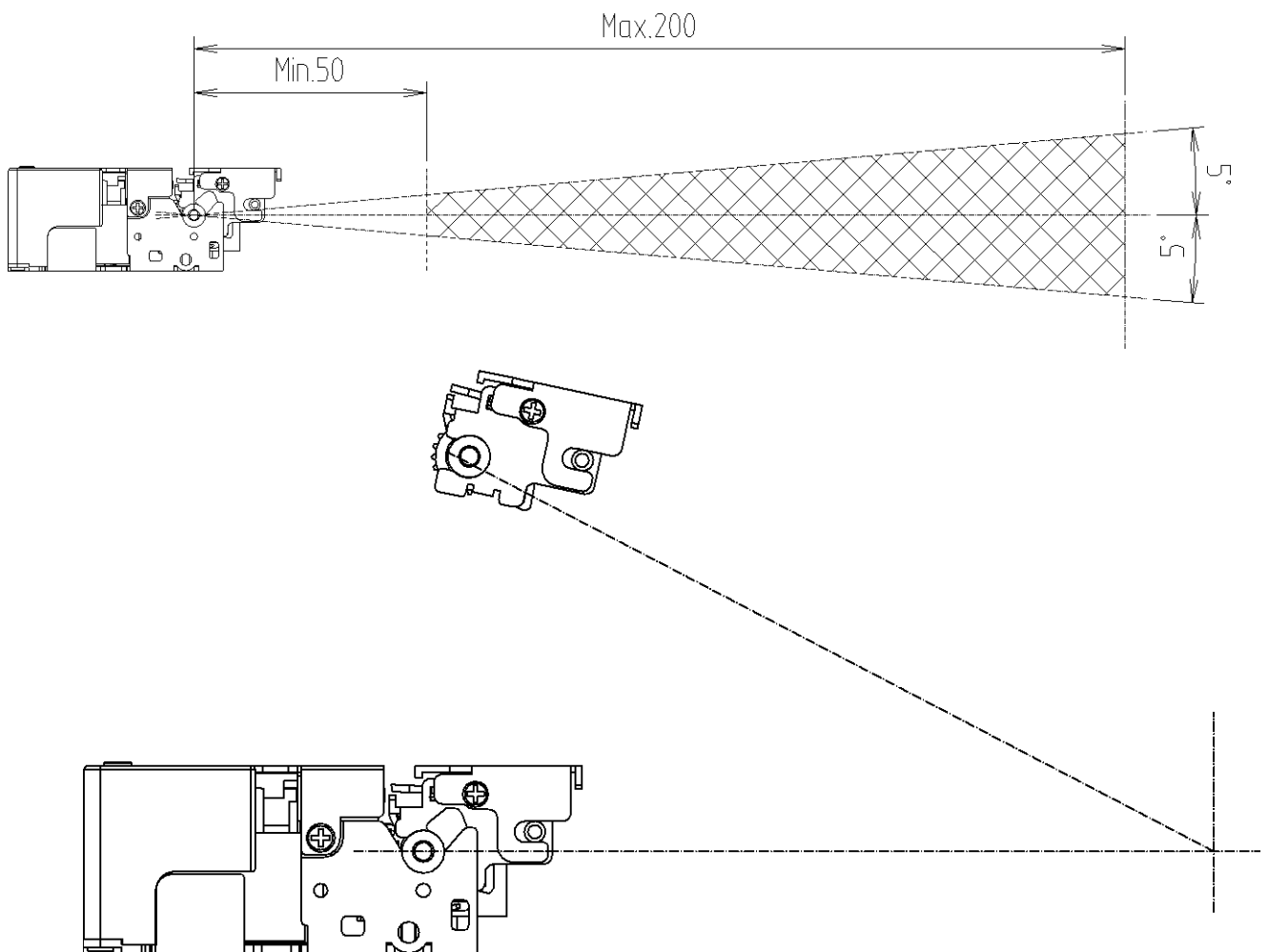


Fig 8-4 Pivot center area of the platen roller block

**8-3-3 Parallel design of the platen roller block**

When the platen roller block is mounted on the printer mechanism, two blocks must be aligned to be parallel. Otherwise it might cause cutting failure and reduce life of cutter. Check performance after installation.

The degree of parallel alignment must be within  $-1^{\circ} \sim +1^{\circ}$ .

**8-3-4 Mounting platen roller block**

Fig 8-5 dimension drawing shows the position and usage of holes to mount the platen roller block on the pivot system of the outer case.

The dimensions of 14.6 mm and 10.1 mm in the picture that determine the mounting position of the platen roller block are important numbers that define the mounting performance of platen roller block and cutting status, and these dimensions must be controlled exactly as shown in the picture when designing the outer case. Incorrect dimensions may cause serious problems such as incomplete cutting or partial cutting.

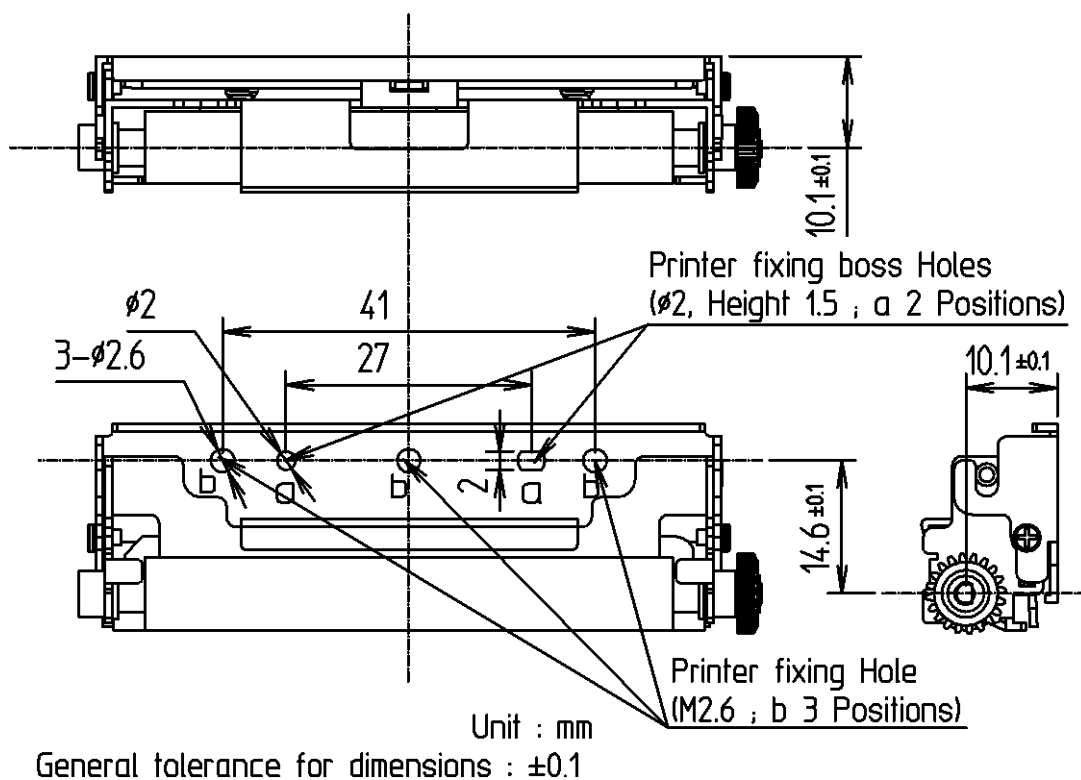


Fig 8-5 Dimensions related to the mounting of the platen roller block

- Holes at 'a 2' positions are for setting the position of the platen roller block, design the boss for these two holes. The size and height of the boss shall be within  $\Phi 2$ , and 1.2mm respectively.
- Holes at 'b 3' positions are for fixing the platen roller block using screws.
  - ※ Recommended screws specifications: M2.6 x 4 Tapping Screws



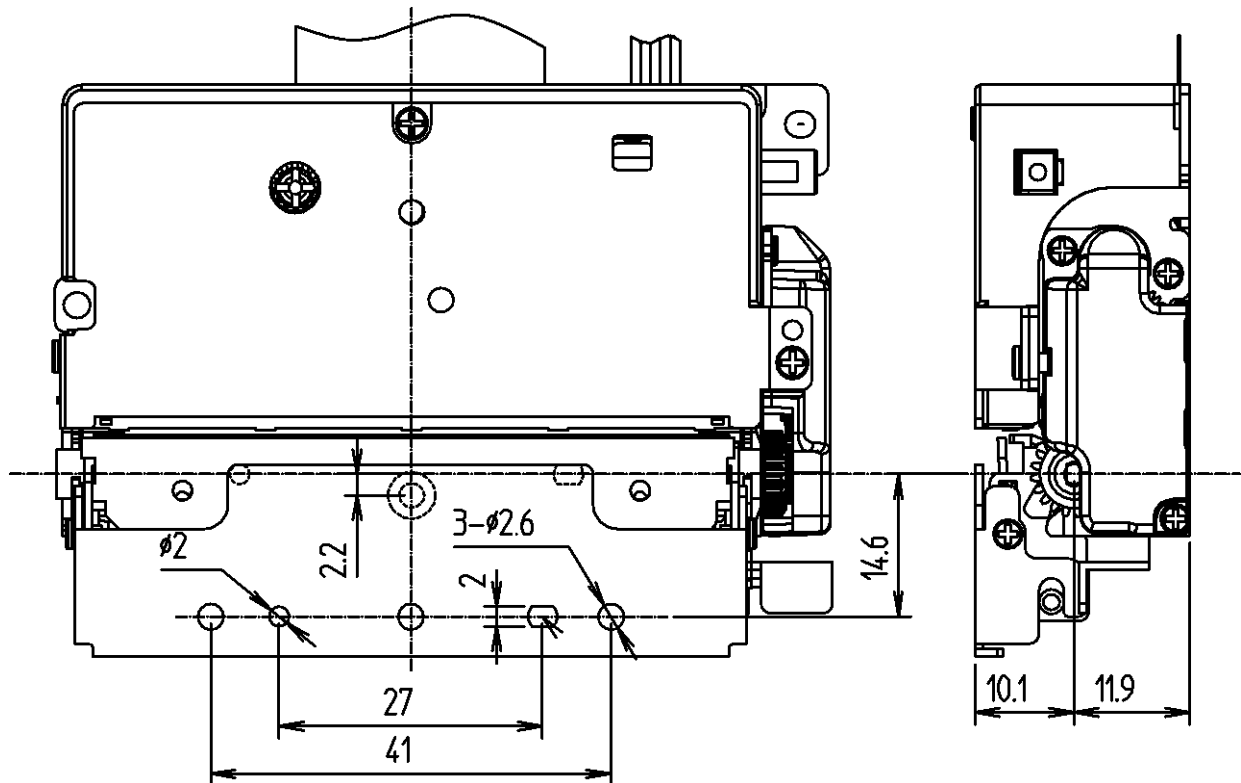


Fig 8-6 Dimensions of mechanism related to the mounting of the platen roller block

\* The distance from the head heating line to cutting line is approximately 7.5mm.

#### 8-3-5 Precautions during mounting platen roller block

- The outer case that the platen roller block is mounted on must be designed to have sufficient strength to avoid impact, twist, deformation by external force, or moving, and the pivot axis for mounting the outer case must be designed to have no slack in front and back or left and right direction. Otherwise it may cause problems such as paper cutting failure, paper jam, or degradation of printing quality due to unstable closing of the outer case. Conduct sufficient verification by actually using the device.
- Design the secure door pivot system as the force is applied to the outer case while installing or removing the platen roller block. Use shaft materials for the pivot axis of the door pivot system, and the platen roller block must be mounted in a stable fashion.
- If the printer mechanism and the door pivot system are not installed correctly, the platen roller block may not be installed correctly, or it may cause problems such as printing failure, cutting failure, rough cutting surface, or shorten the life of the cutter.
- When installing new thermal paper, install it while pressing the center of the outer case of the door pivot system. Installing by pressing just one side may cause problems in installing the platen roller block, which may result in printing failure or cutting failure. Guide the users so that they always press the center of the outer case to install new paper.

## 9. Recommended Placement of Thermal Paper

Design the path of the paper in printer mechanism as shown in Fig 9-1.

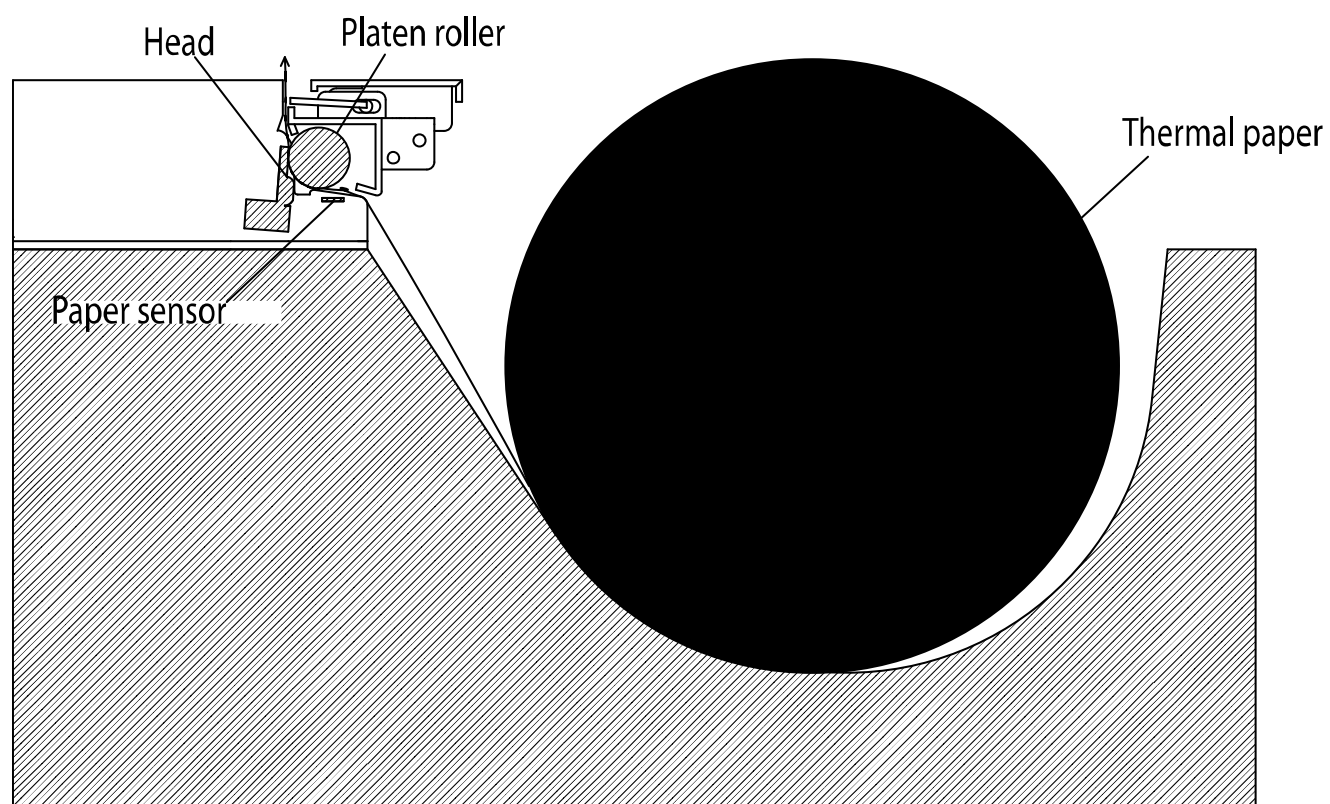


Fig 9-1 Paper Path

※ The distance between the paper detection sensor and head heating line is approximately 8.5mm.

## 10. Designing Platen Roller Block Removal Lever

The following Fig 10-1 shows the operating area position of the platen roller block removal lever.

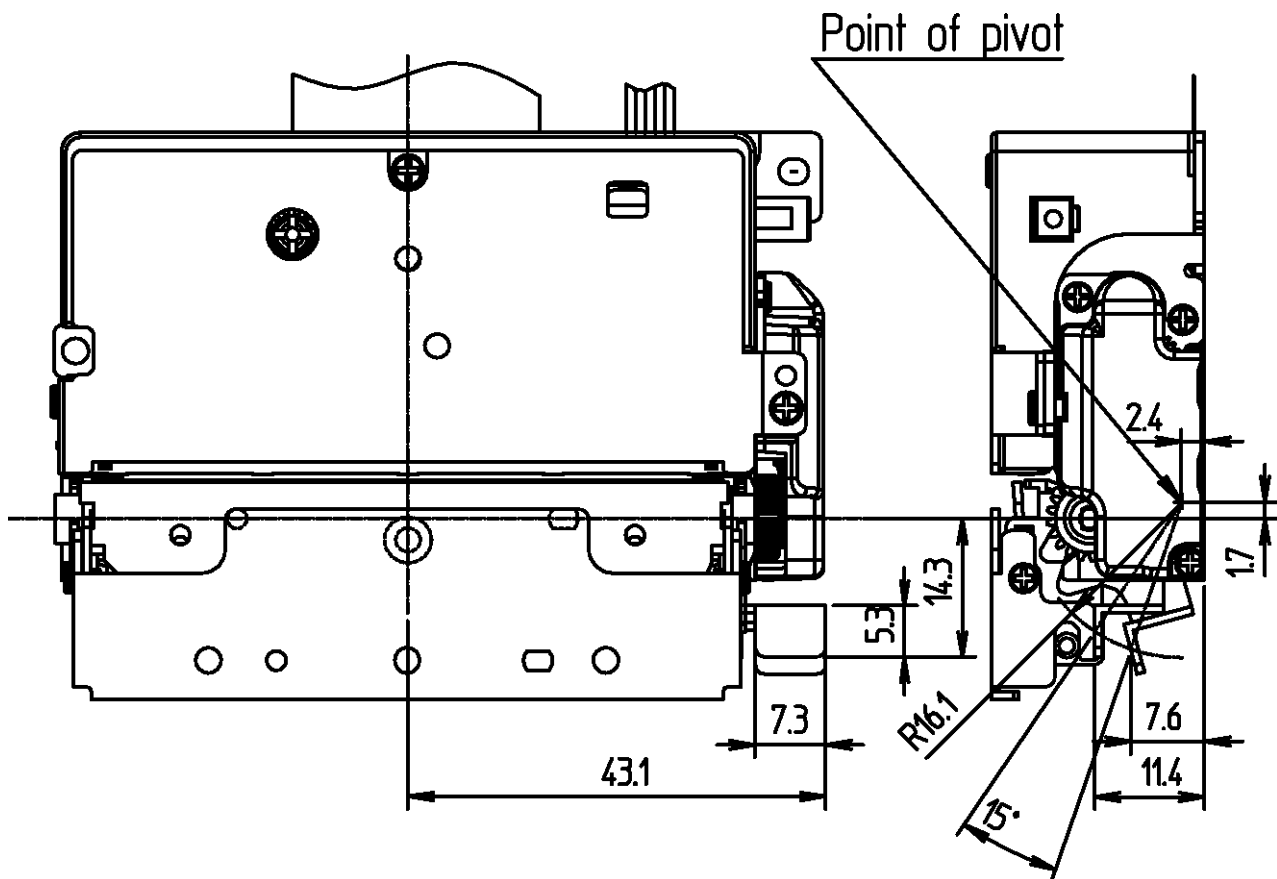


Fig 10-1 Dimensions related to the operation of the platen roller block removal lever

Take precautions with the following while designing lever or button for removing the platen roller block.

- Design the operating area of the lever so that the platen roller block removal lever position is pressed by 15° or 3.8 mm.
- Install the stopper in the outer case to prevent deformation of the printer mechanism when the removal lever is pressed with excessive force.

## 11. Designing Thermal Paper Feed Holder

- Design the paper feed hold so that the feeding load of the paper becomes lower than 0.98N (100gf). Design additional devices to meet the requirements of paper load. Feed load bigger than 0.98N may cause a printing defect or paper feed failure. Conduct sufficient verification by actually using the device.
- Follow the following recommendations when designing the position of the paper holder. When roll paper is used, design the center axis of the roll paper to be parallel with the printer mechanism so that the paper is not shifted to the side axis during printing. Conduct sufficient verification by actually using the device.
- Refer to Fig. 11-1 for designing the width of the paper guide device.

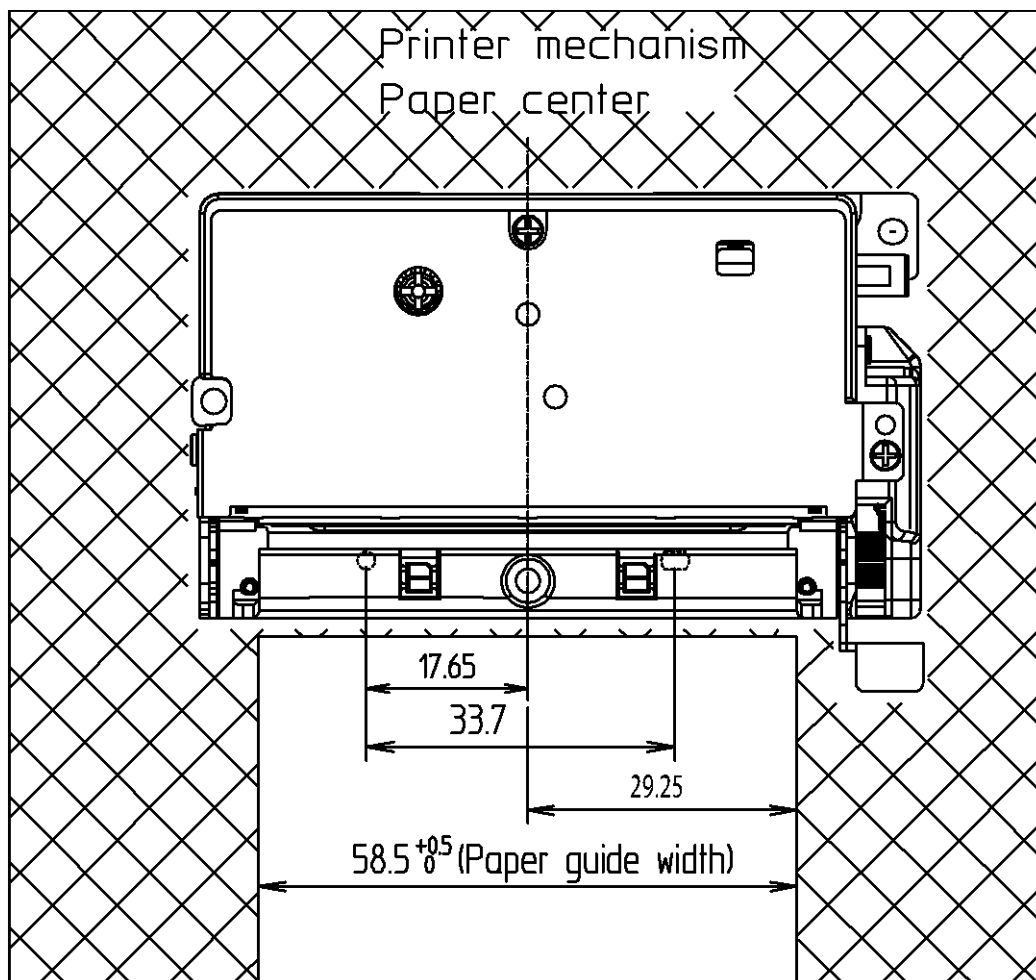


Fig 11-1 Dimension of width and position of the paper guide device

- ※ If the width of the paper guide device is designed to be narrower than required, it may cause problems in paper feeding.
- When back feeding is necessary, conduct sufficient verification that it does not cause paper jamming during printing and determine the amount of back feeding.
- ※ Try to avoid using back feeding as it is susceptible to paper jam.

## 12. Designing the device to release the jamming of moving blade

When the power is off while the moving blade is in a forward position or when moving blade is used manually, the moving blade may be jammed with the fixed blade causing problems in releasing the platen roller block.

- In order to release the condition when the system stops while the moving blade is in a forward position, turn off the terminal, and turn it on again to release the condition. Conduct sufficient verification by actually using the device.
- If the power cycling does not clear the condition, then select and design one of the four methods to clear the cutter jam condition.

### 12-1 Designing the structure to clear the condition using tools

#### 12-1-1 Designing the structure to clear the condition using tools

When designing the structure to release the cutter jam using thin and long tools such as a screwdriver or pen to push the button, refer to the following.

- ※ The structure of the SMP6210 printer mechanism is designed to avoid cutter jam, and designing the device to remove the cutter jam using the tool is recommended.

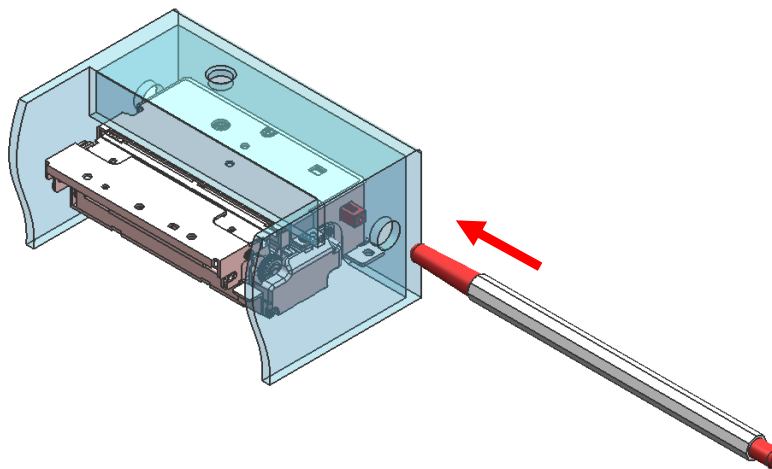


Fig 12-1 Example illustration of designing the method to clean cutter jam using tools

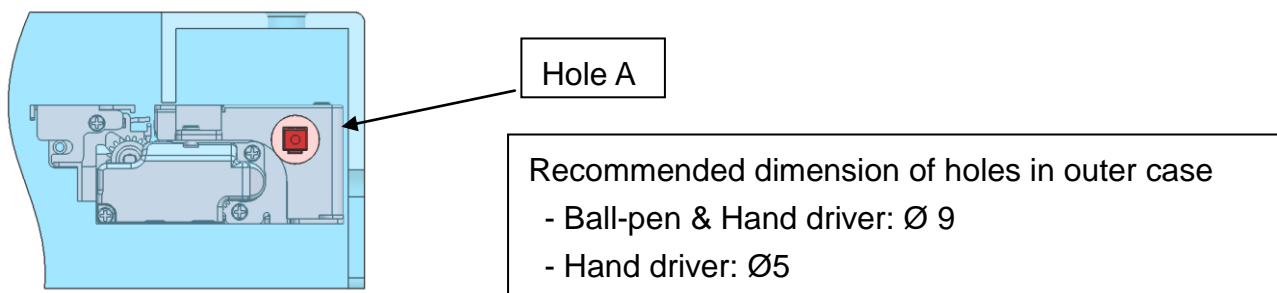


Fig 12-2 Recommended size of holes in outer case

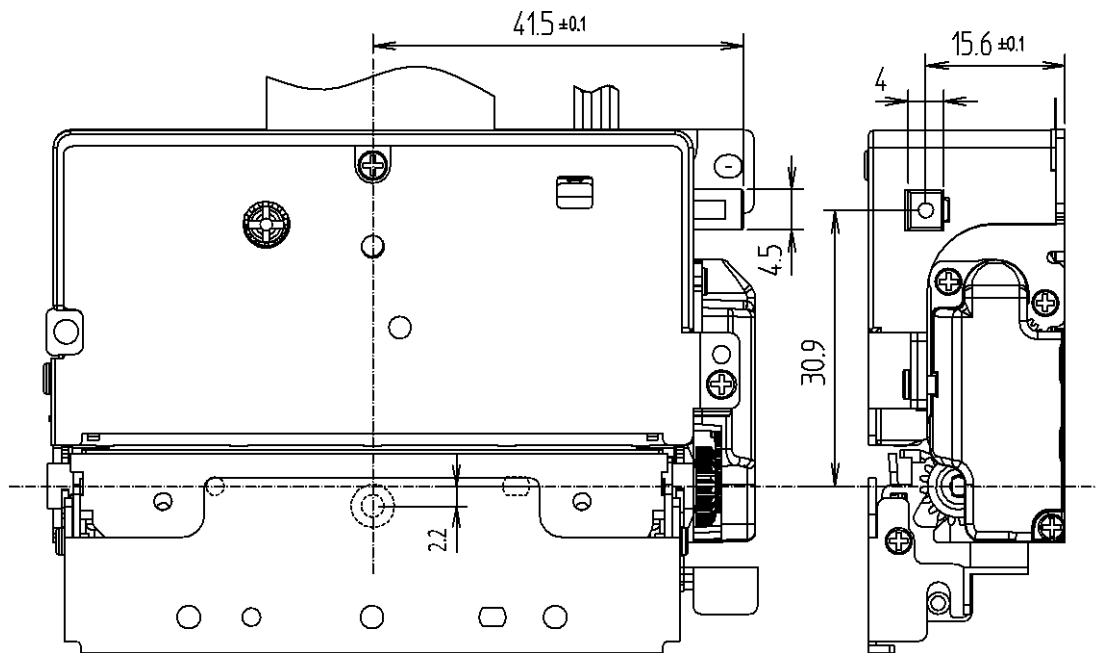


Fig 12-3 Dimensions for design related to clearing the jam using tools

- Make a hole in the outer case wall as shown in Fig 12-2 so that users can press the button with long and thin tools through the hole.
- Cutter jam will be cleared by pressing the button 3~5 times by inserting a long and thin tool such as a screwdriver or pen through the hole. When the cutter jam is cleared, pressing the button will cause idle spinning, in this case stop pressing the button. Operating load of the push button is about 2.5 kgf.

12-1-2 Designing the structure to clear the condition by pressing the button with finger  
 Refer to the following when designing the structure to clear the cutter jam by pressing the push button with finger.

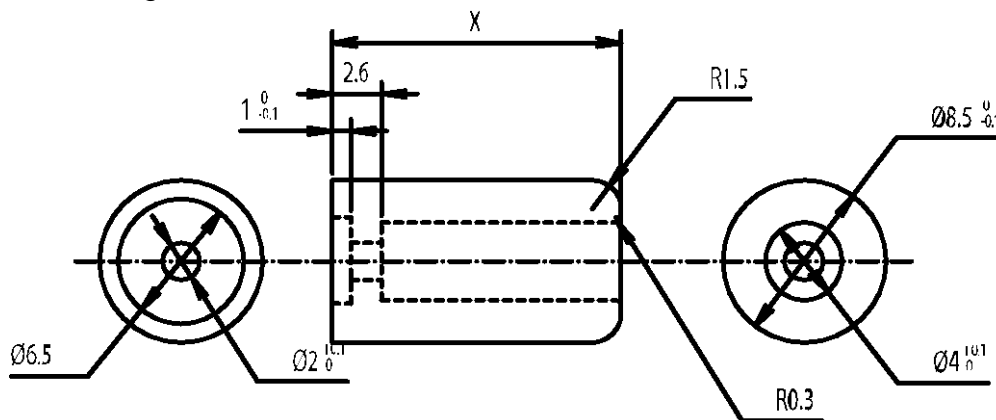


Fig 12-4 Dimensions of recommended push button lever

- Use the screws to fix the connection to the push button of the printer mechanism.
- ※ Recommended screw specifications: M2\*4 Tapping Screw
- Refer to the dimensions related to the mechanism in Fig 12-5 for installing the push button lever.

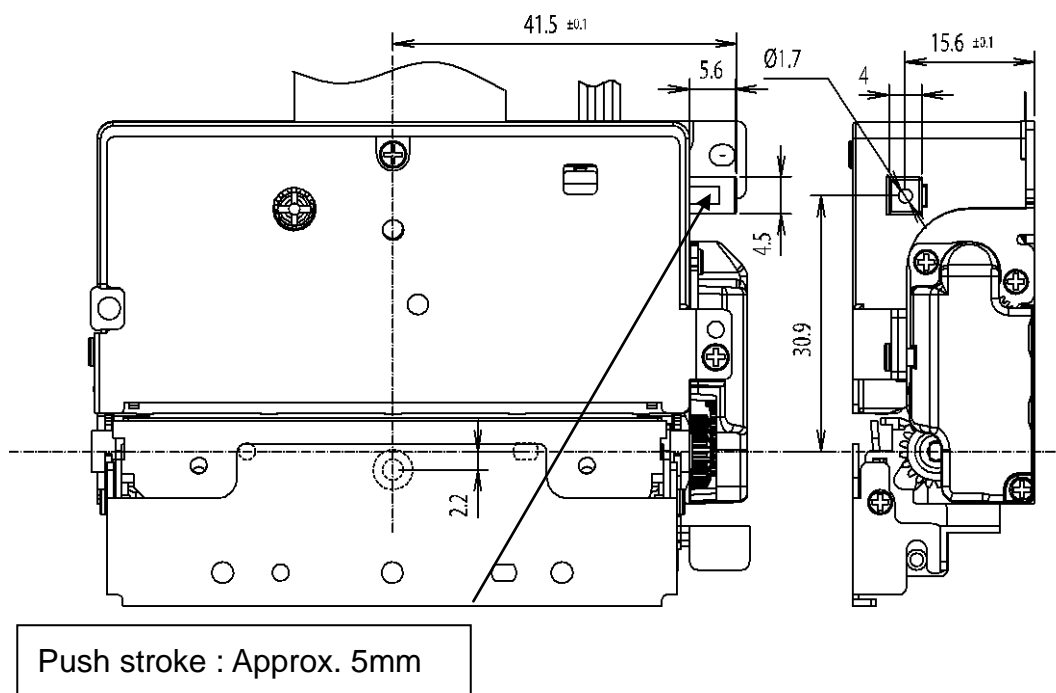


Fig 12-5 Dimension related to the assembly of the push button lever

- While designing the outer case, make the projected length of the push button outside the case as minimum. Excessive projection may result in disturbance of cutter operation by impact or other causes. (Recommended projected length: Max 4.0 mm)
- Secure the space with the outer case to avoid interference while operating the push button lever. Otherwise it might cause a problem in the operation of the cutter.
- When the cutter jam occurs, press the push button lever 3~5 times in the direction of the arrow as shown in Fig 12-6 to clear the cutter jam. When the cutter jam is cleared, pressing the button will cause idle spinning. In this case stop pressing the button. Operating load of the push button is about 2.5 kgf.

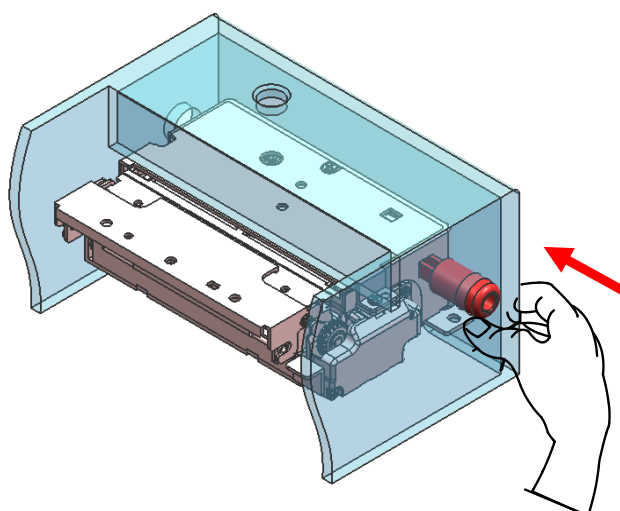


Fig 12-6 Example of push button lever operation

- Do not operate the push button lever during operation of the cutter. It may disturb the operation of the cutter causing problems.

### 12-1-3 Designing the structure to use knob wheel (optional specifications)

When designing the structure to clear a cutter jam with knob wheel, install the device to open the case to secure the space for operating the knob wheel by hand.

When cutter jam occurs, resolve the problem by turning the knob in the direction of the arrow until it cannot be turned anymore as shown in the following picture. When the problem is resolved, it will not turn anymore.

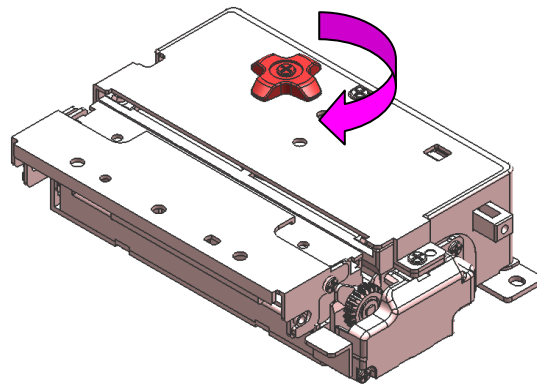


Fig 12-7 Example of using knob wheel



**12-1-4 Designing the structure to clean the jam using hand driver**

When designing the structure to clear the cutter jam using hand driver, make the hole in the outer case of a size so the hand driver can be inserted.

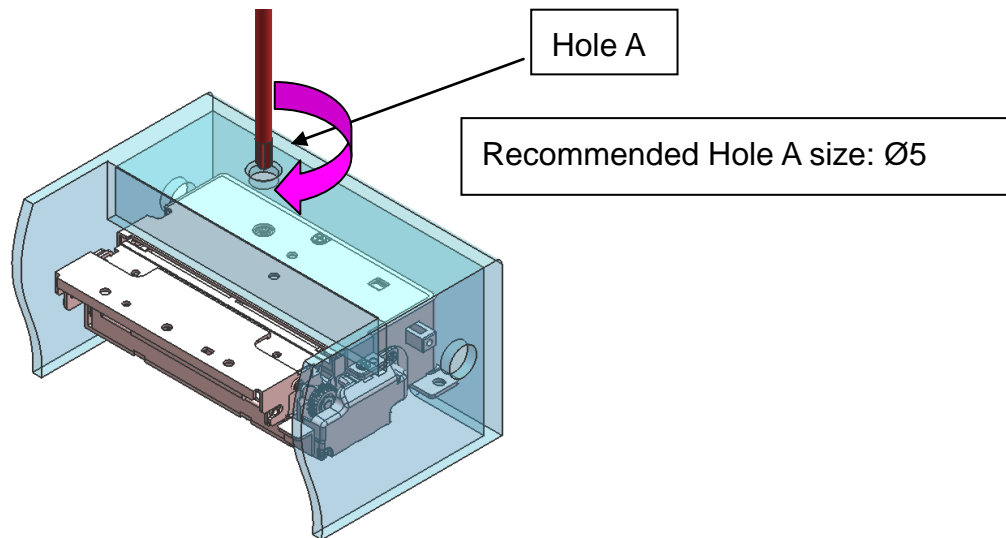


Fig 12-8 Example using hand driver and the recommended size of the hole

- When the cutter jam occurs, turn the hand driver in the direction of the arrow shown in Fig 12-8 until it does not turn anymore to resolve the problem. It will not turn anymore when the problem is resolved. (Number of turns: 1~2 turns)

### 13. Thermal Paper Exit Design

Take the following precautions when designing the paper exit

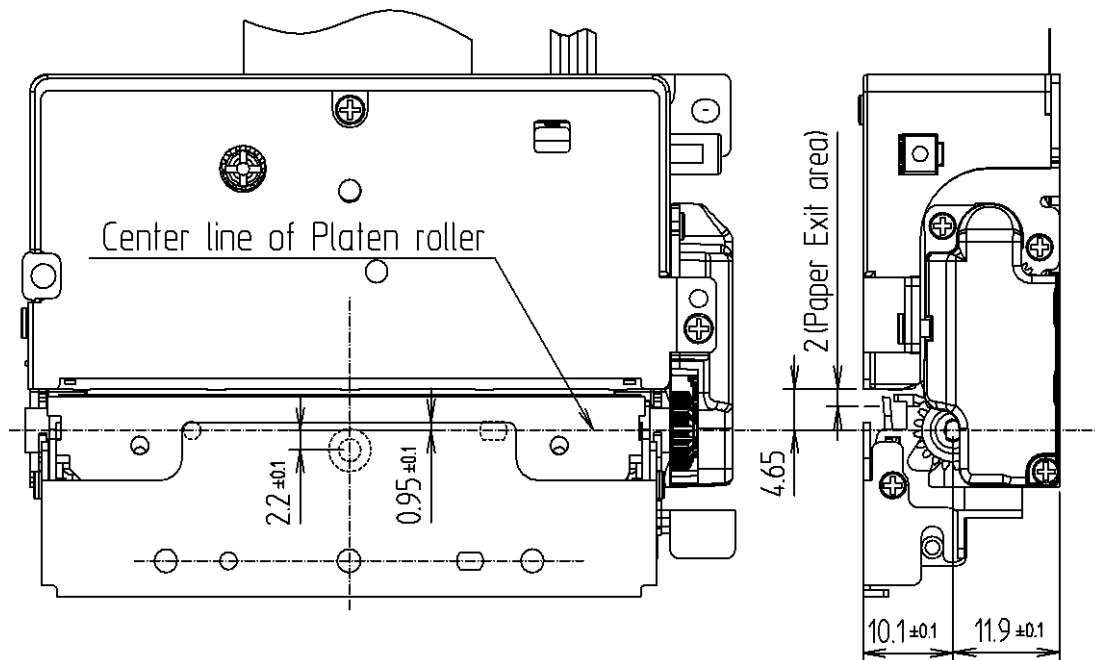


Fig 13-1 Dimensions related to the paper exit

- Secure enough space so that paper exit is free from external force during printing. Among the dimensions shown in Fig 13-2, especially incorrect dimension about 2~2.5mm,  $12.6 \pm 0.1$ , and  $31^\circ$  may cause problems such as shortening the life of cutter or paper jam, therefore design the system with the correct dimensions. Check performance by actually using the device.

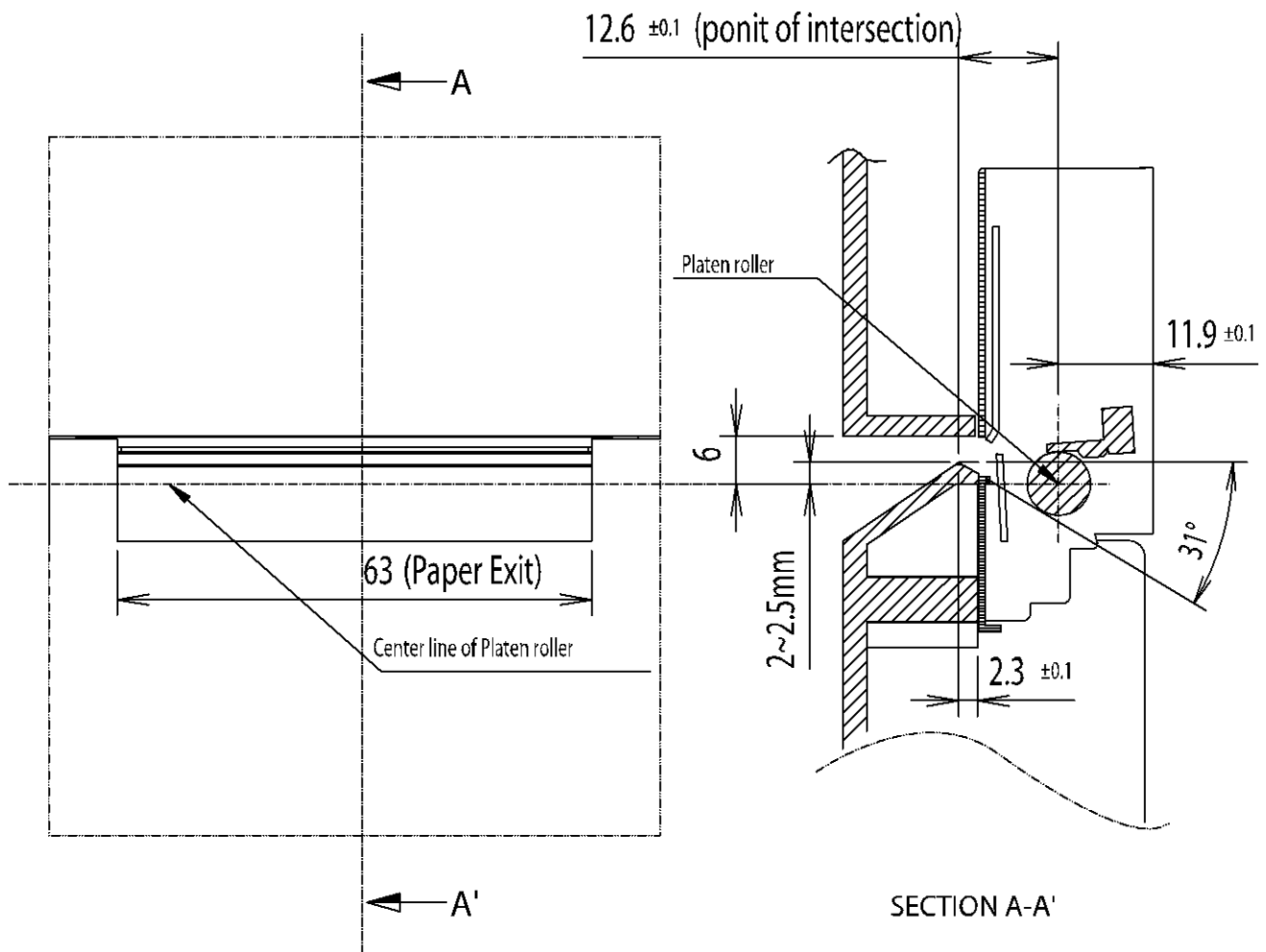


Fig 13-2 Example of recommended paper exit design

- When designing the paper exit for outer case for installing the platen roller block, consider the amount of left and right bending of the cutter blade so that the moving cutter blade does not interfere with the paper exit.
- Design the paper exit of a size so that human fingers cannot enter. Otherwise, people may get injured by the cutter.
- The surface of the paper exit should not have bumps, scratches in the direction of paper exit, or molding parting line. Otherwise it might cause problems such as printing failure, paper jam, or paper cutting failure.

## **14. Precautions for Outer Case Design**

- Fixed cutter blade in the platen roller block will be exposed when installing the printer mechanism. People may be injured by the fixed cutter blade during operation of the cutter or replacing thermal paper. In order to prevent accidental injury, install the structure on the outer case or attach a warning label.
  
- As the amount of thermal paper on the roll decreases, curling of the paper is more likely to occur causing printing failure, paper jam, or paper cutting failure as the paper may be jammed on the outer case. Use thermal paper that has severe curling effects and check performance.
  
- When designing the outer case, secure enough space for the parts close to the printer mechanism except for parts that are connected to the mechanism directly so that they are not loaded by external forces. Loading by external forces may cause problems such as printing failure, paper jam, or paper cutting failure.
  
- When designing the outer case, block the paper powder or residue generated by paper cutting or usage of thermal paper for a prolonged period of time so that they do not pile up on the control panel or power supply parts.
  
- The environment temperature increases during thermal printing. Design the system so that the generated heat can be dissipated to the outside easily and prevent burn injury to the users by the heat. Attach a warning label for safety of the users.

## **15. Frame Ground**

It is advisable to connect the printer body and the platen roller block to the FG (frame ground) of the outer case to prevent damage to the thermal head by static electricity. Check performance by actually using the device.

### **15-1 Frame ground connection method**

- Connect the frame ground (FG: Terminal No.8, 9) of FPC Cable (50-pin) to frame ground (FG) or outer case.
- Make the distance between the FG of FPC Cable (50-pin) and FG or outer case as short as possible.
- Use metal screws (nickel coated screws and start washers) to connect the platen roller block to the FG of outer case.
- Electric potential of all frame ground must be the same.
- Depending on the operating conditions, connect the GND terminal (SG) to FG, or put a resistor of 1M $\Omega$  between GND terminal (SG) and FG.

## **16. Auto Cutter Error Handling**

All error handling of the printer mechanism checks the ON signal of the cutter home switch with highest priority and handles this error first. If this routine is not applied, it may cause fatal problems to the printer mechanism due to overheating of step motor.

## 17. Black Mark Position Design (Optional Specifications)

Refer to the dimensions in the following picture when using black mark function.

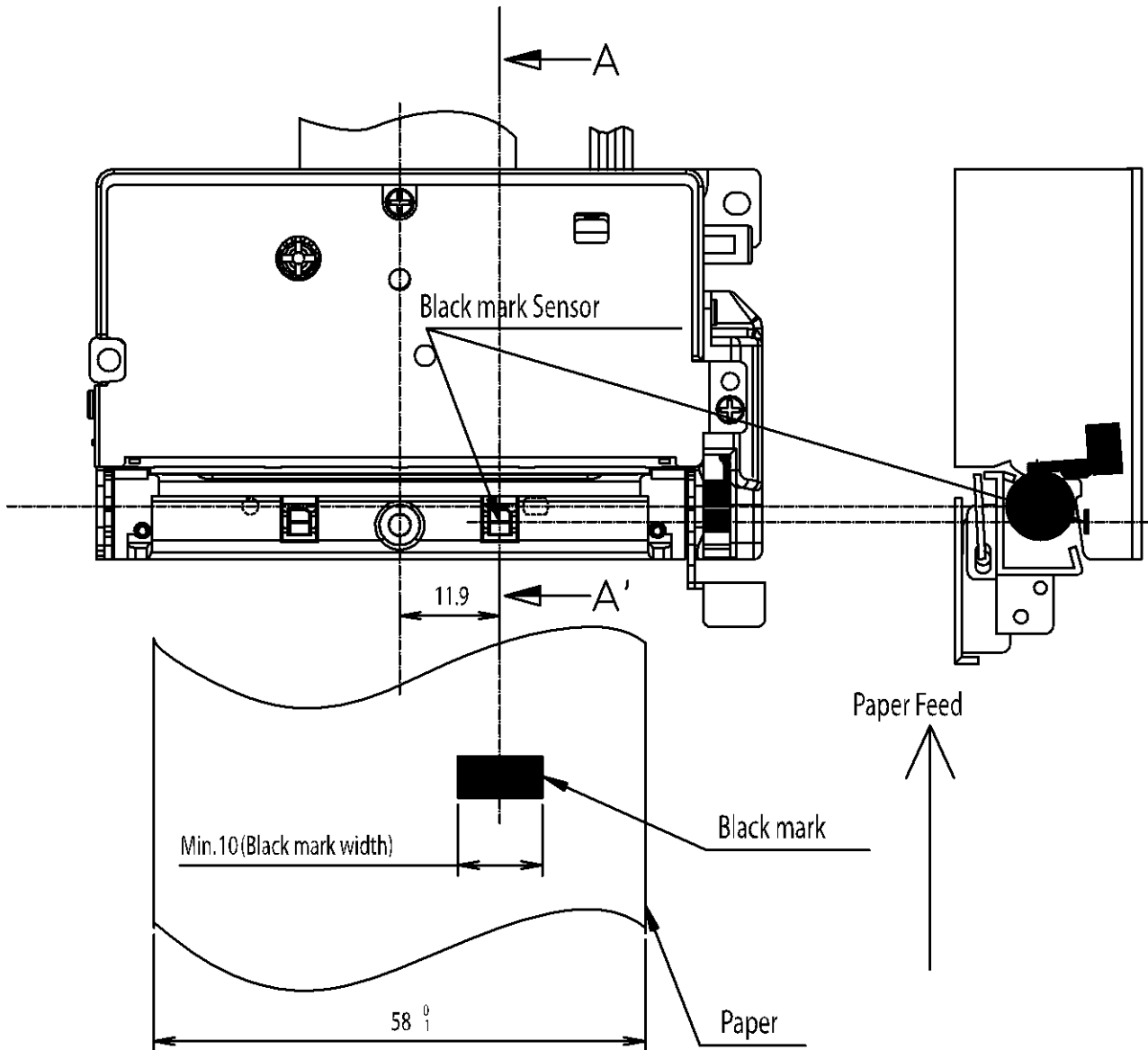


Fig 18-1 Dimensions related to black mark, and recommended size of black mark

※ The distance from the photo sensor to heating line of thermal head is approximately 8.5 mm.

## **18. Printer Mechanism Handling Method**

### **18-1 Installation of thermal paper**

- Press the platen roller block release lever of the printer mechanism.
- Move up the platen roller block to separate from printer mechanism.
- Install thermal paper at the correct position between the paper guide device of the printer mechanism, and put the tip of the thermal paper upward by more than two inches (about 5 cm).
- After installing the paper correctly, press and install the platen roller block.

### **18-2 Removing thermal paper**

- Press the release lever of the platen roller block.
- Move up the platen roller block and remove the thermal paper.

### **18-3 Procedure to clear thermal paper jam**

- Press the release lever of the platen roller block.
- Separate the platen roller block from the printer mechanism and move it up.
- Remove the jammed paper or paper residue.

### **18-4 Procedure to clear cutter jam**

- Method to clear the jam through power recycling  
When the cutter jams and normal operation is not possible, turn off the power and turn it on again to clear the jam.
- Method to clear the cutter jam by push button (Refer to Fig 12-1, 12-6)  
Press the push button 3~5 times to clear the cutter jam.  
Push button lever operating distance: about 5mm
- Method to clear the cutter jam using knob wheel (Refer to Fig 12-7)  
Cutter jam can be cleared by turning the knob wheel.
- Method to clear the cutter jam using hand driver (Refer to Fig 12-8)  
Cutter jam can be cleared by turning hand driver

**18-5 Precautions when installing/removing thermal paper**

- Automatic loading may not work if the thermal head touches the platen roller for a long time without thermal paper as they might get stuck together. If this problem occurs, remove the platen roller block and install it again.
- Tilted installation of thermal paper may cause printing problems. Feed the paper until the paper comes out straight or install again after removing the platen roller block.
- Do not pull the paper with excessive force as it might cause problems to the printer mechanism.
- Thermal papers lose elasticity in an environment of high humidity, which causes problems in printing and cutting. Check the performance sufficiently in high humidity situations.

**18-6 Cleaning thermal head**

The thermal head must be cleaned as dirt built up on the surface of the thermal head may cause printing problems when it is used for a long time without cleaning.

Clean the head after it has cooled down sufficiently as the temperature of the thermal and peripherals right after printing can be very high.

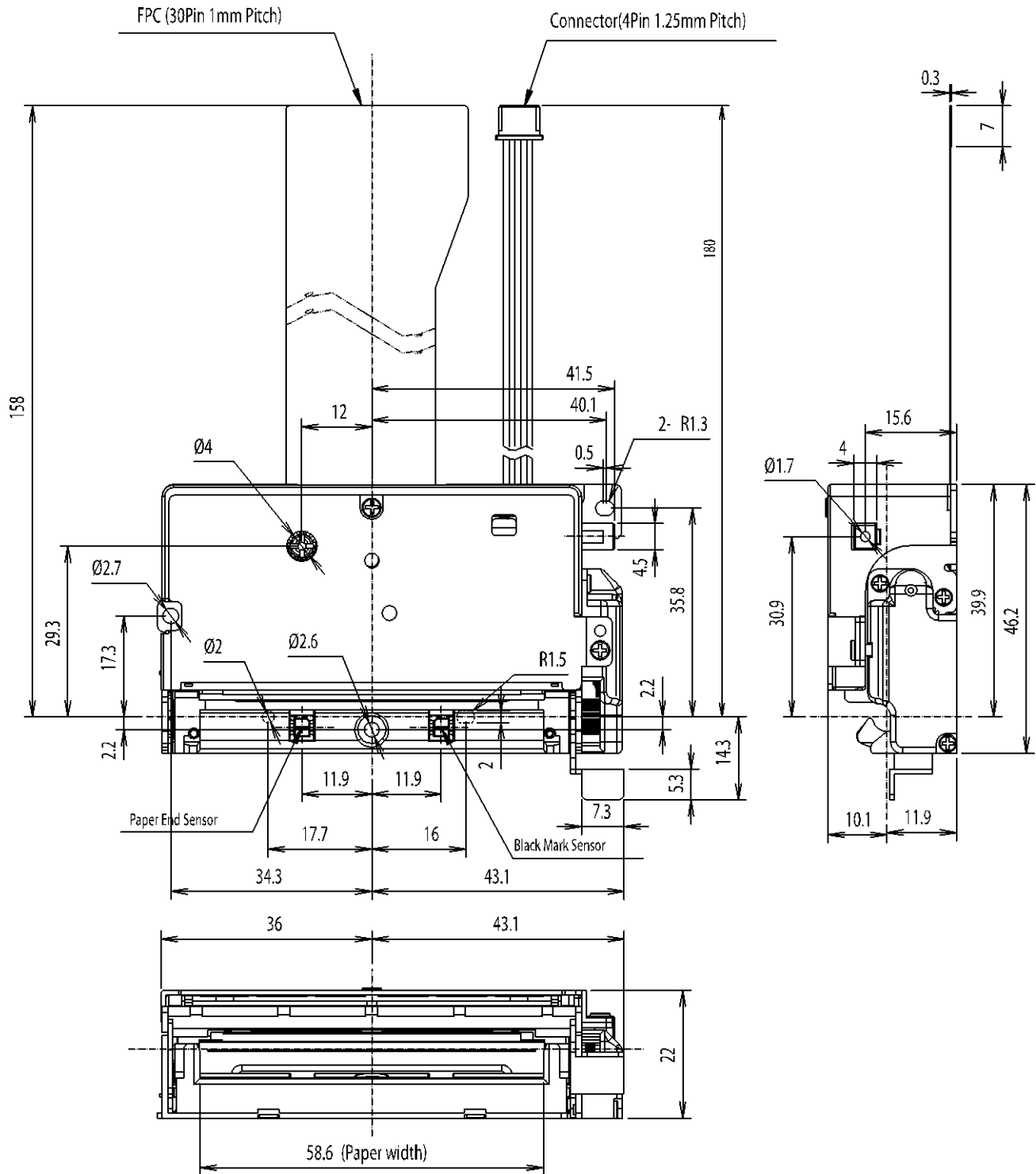
The procedure for cleaning is as follows.

- Turn off the printer.
- Press the platen roller block separation lever and move the block up and open.
- Soak the soft cotton swab in alcohol, and clean the dirt from the thermal head with the swab.
- When the alcohol is completely dried, install the platen roller block.

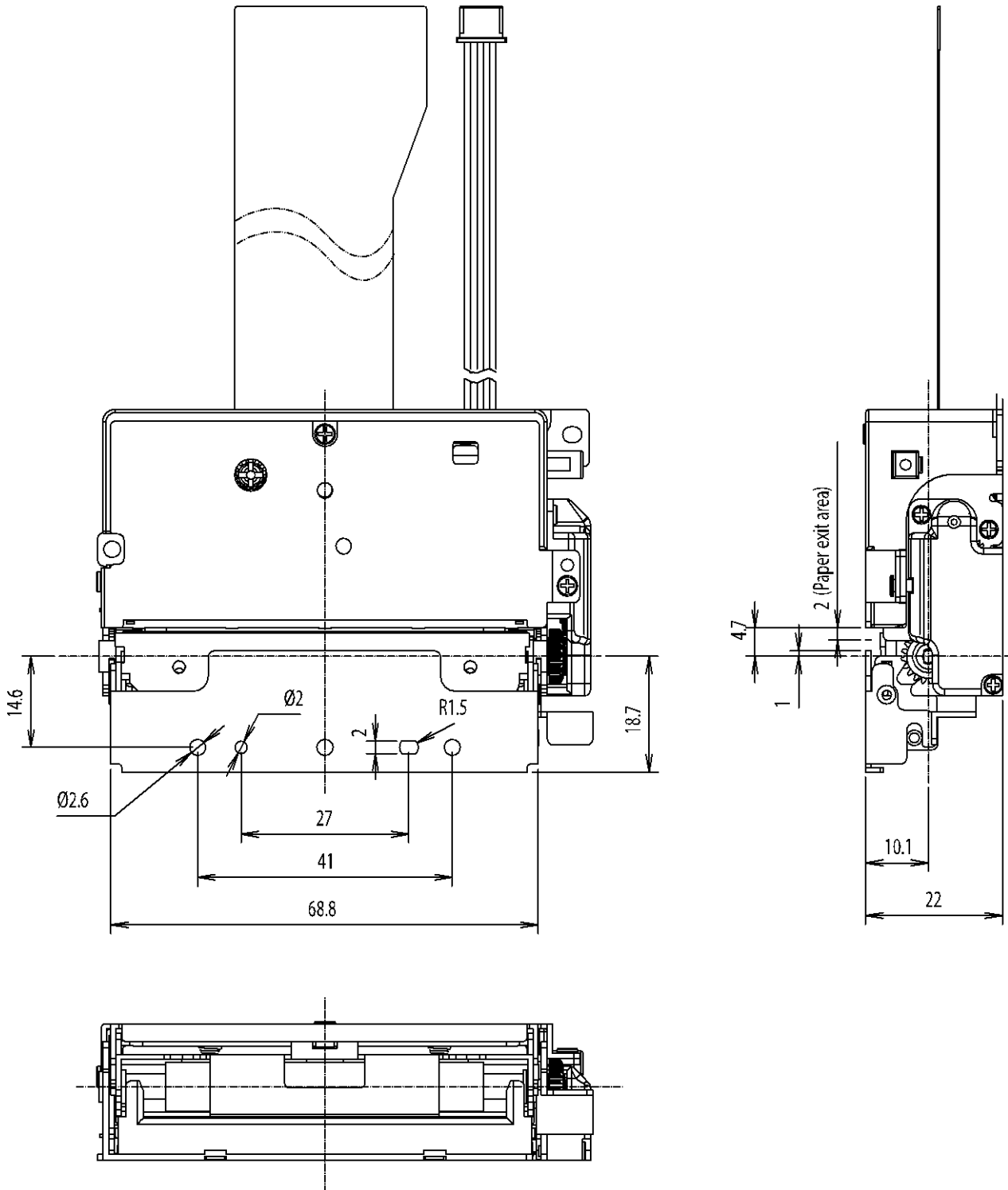


## 19. Appearance and Dimensions

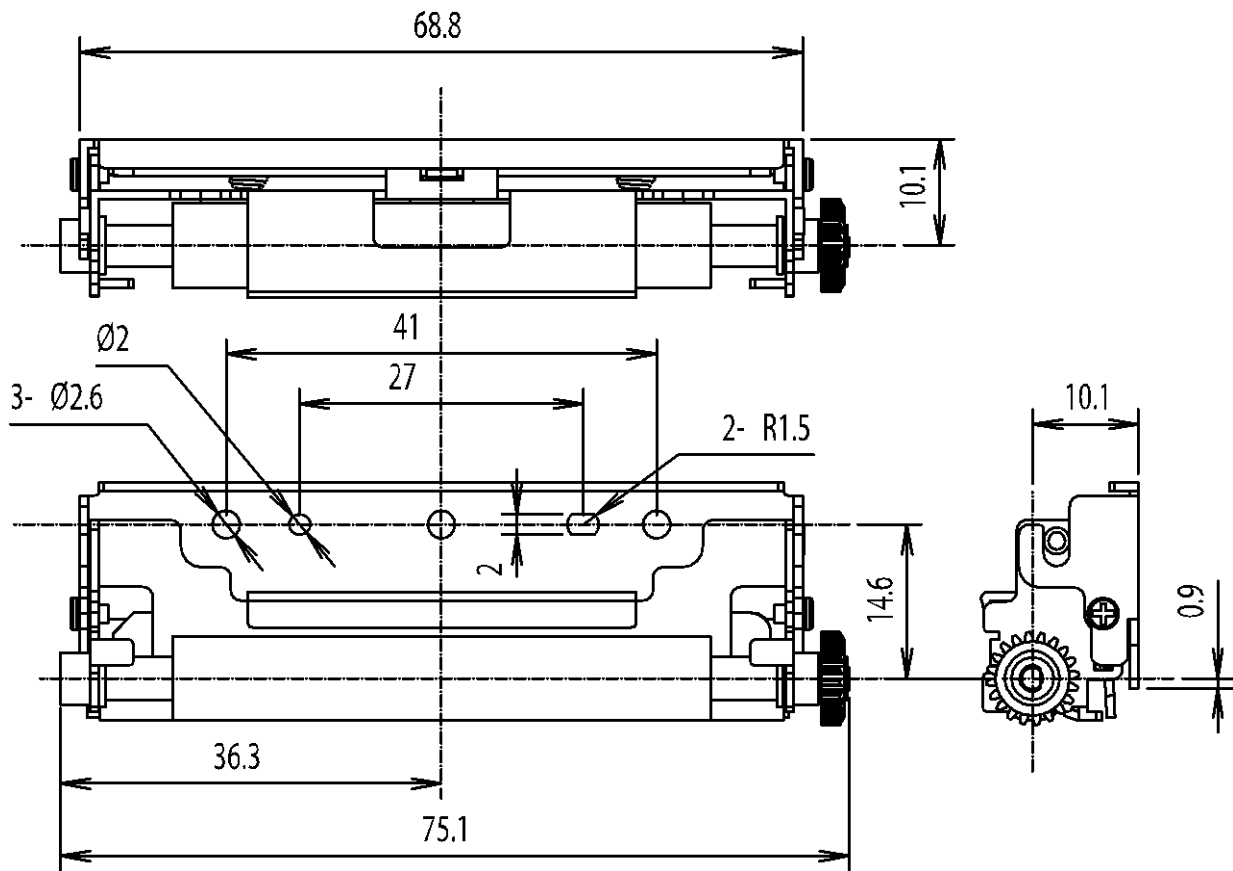
- Mechanical Device Assembly (Excluding Platen Roller Block)



- Mechanical Device Assembly (Including Platen Roller Block)



- Platen Roller Block



# **Product Approval Sheet**

<b>Product Name</b>	<b>SMP6210</b>
<b>Manufacturer</b>	<b>BIXOLON</b>
<b>Product Specifications</b>	<b>SMP6210 User's Manual Rev.1.01</b>
<b>Customer</b>	
<b>Date of Approval</b>	
<b>Approver</b>	
<b>Signature</b>	